



Basic IMPRINT Workshop



Approved for public release
Distribution unlimited



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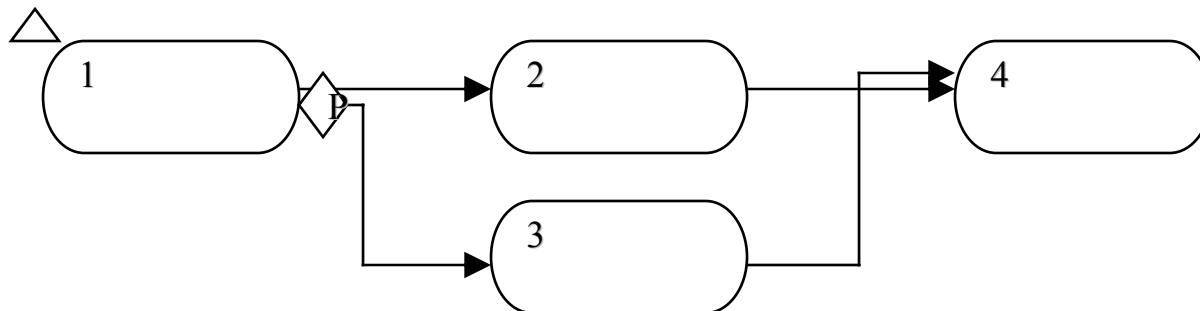
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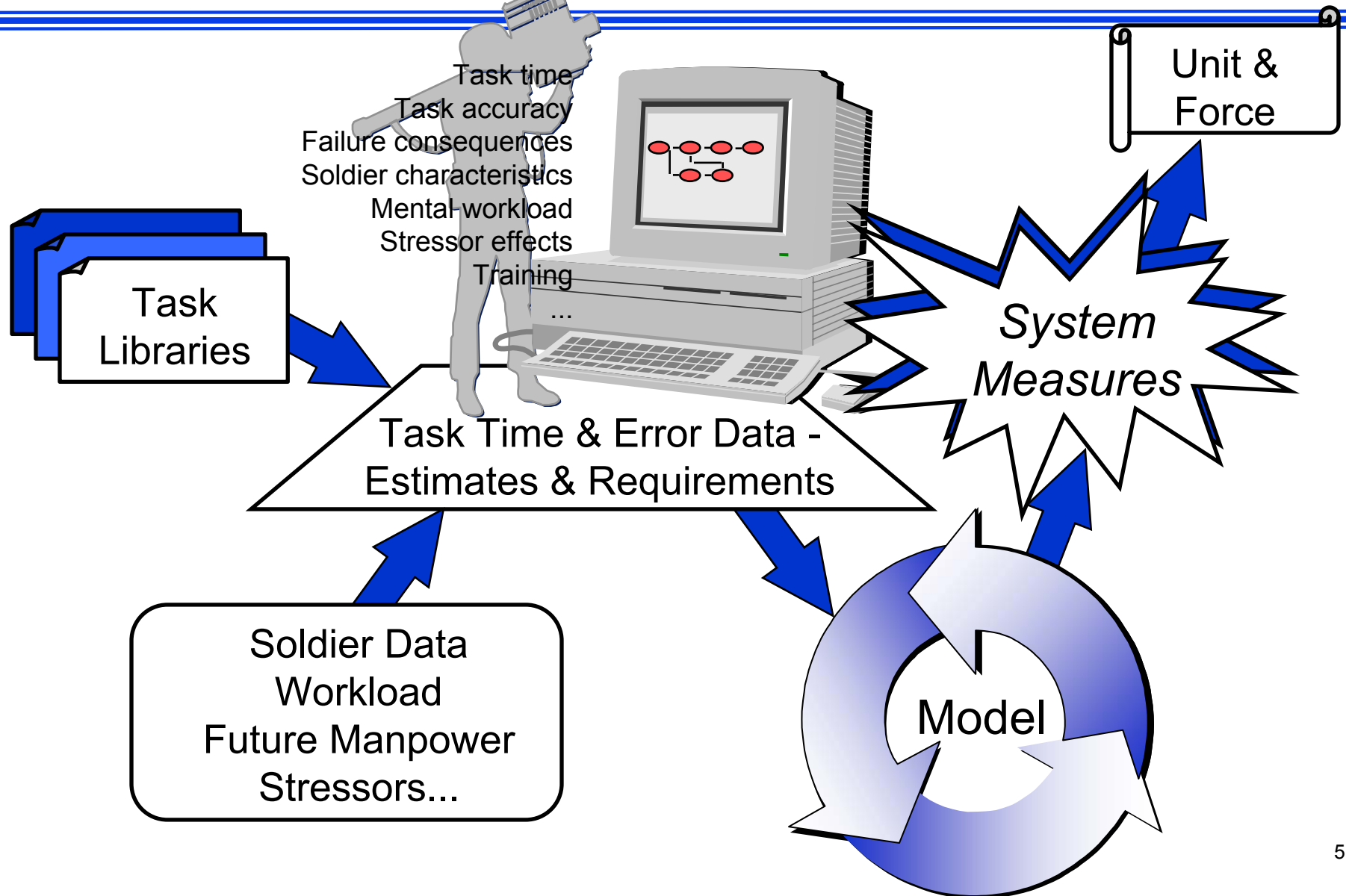
Introduction

What is *IMPRINT*?

- ◆ It is a ***tool***
- ◆ Army-developed soldier-system analysis ***tool***
- ◆ Improved Performance Research Integration ***Tool***



IMPRINT Architecture





What Does IMPRINT Do?

It helps you...

- ◆ Set realistic system requirements
- ◆ Identify future manpower & personnel constraints
- ◆ Evaluate operator & crew workload
- ◆ Test alternate system-crew function allocations
- ◆ Assess required maintenance manhours
- ◆ Assess performance under extreme conditions
- ◆ Examine performance as a function of personnel characteristics, training frequency & recency
- ◆ etc.



How Does IMPRINT Do It?

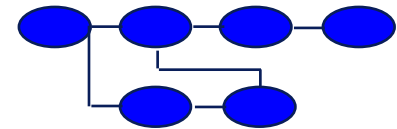
- ◆ Stochastic task network modeling

- Build your own mission model

time, accuracy, task type, failure...

- Parameterize maintenance model

MTTR, MOUBF, combat damage, rounds fired...



- ◆ Workload modeling: VACP & Advanced
- ◆ Performance shaping functions & stressors
- ◆ Manpower projection
- ◆ Access data libraries: System & soldier data
- ◆ Force-level roll-up



IMPRINT: Evolution & Revolution

1970's

Concept Paper
~Air Force~

MPT data provided
- Paper & pencil -

Navy HARDMAN
(Hardware vs. Manpower)

1980's

Automated process
- Mini-computer -

Army HARDMAN II

MPT link to performance
- PC -

Army HARDMAN III

1990's

Integrated analysis environment
- Windows -

IMPRINT &
WinCrew

2000+

Goal Oriented Behaviors &
HLA Compliance

IMPRINT 6



IMPRINT Verification, Validation & Accreditation

- ◆ Per AR 5-11, Army Model and Simulation Management Program
- ◆ Accreditation Board
 - ADCSPER, Chair & Members representing policy, users, testers, materiel developers, decision makers
- ◆ Effort completed 2QF 95 -
 - Define Mission, VACP, PTS
- ◆ IMPRINT is a tool for building models & includes embedded models!
- ◆ VV&A may be required for user-developed models

Extra Benefits of Doing V&V

- ◆ It's a great way to debug software
- ◆ It drives you to document model assumptions and limits
- ◆ It goes hand in hand with configuration management
- ◆ It helps build toward model standards, data sharing, etc.
- ◆ It's a way to reduce system risk
- ◆ If you do it right in the beginning, the “savings” are realized throughout the life-cycle
- ◆ It helps you develop rapport with the customer
- ◆ It helps build credibility for human performance modeling across the board!





Who Has IMPRINT?

◆ Army	◆ 97
◆ Navy	◆ 20
◆ Air Force	◆ 6
◆ Other Government	◆ 8
◆ Contractors	◆ 91
◆ University	◆ 15
	◆ 237 and growing!



IMPRINT Web Page



IMPRINT

Improved Performance Research Integration Tool

Version 7 now available!

Links to other sites:

- [ARL Home Page](#)
- [Dept. of the Army](#)
- [WinCrew](#)
- [Micro Saint](#)
- [IPME](#)
- [MATRIS](#)
- [MPTDSS](#)
- [AMCOS](#)
- [SAE](#)
- [MANPRINT](#)
- [ODCSPER - PAMXXI](#)
- [MPT Tool](#)

What is IMPRINT?

IMPRINT, developed by the Human Research & Engineering Directorate of the U.S. Army Research Laboratory, is a stochastic network modeling tool designed to help assess the interaction of soldier and system performance throughout the system lifecycle--from concept and design through field testing and system upgrades. IMPRINT is the integrated, Windows follow-on to the Hardware vs. Manpower III (HARDMAN III) suite of nine separate tools. HARDMAN III, and now IMPRINT, are being subjected to a verification, validation, and accreditation (VV&A) process, Phase I of which was completed in January 1995.

Why use IMPRINT?

As a system design and acquisition tool, IMPRINT can be used to help

Development of Analysis

OR

D . O . A





What is a Model?

Mr. Webster says:

1. A small object, usually built to scale, that represents another, often larger object. 2. A preliminary pattern serving as the plan from which an item not yet constructed will be produced. 3. A tentative description of a theory or system that accounts for all of its known properties.

Law and Kelton say:

Mathematical and logical relationships that describe system behavior.

Mr. R. Estell says:

An abstraction of reality.

Why Modeling?

Many Variables



Concept System

Too Dangerous

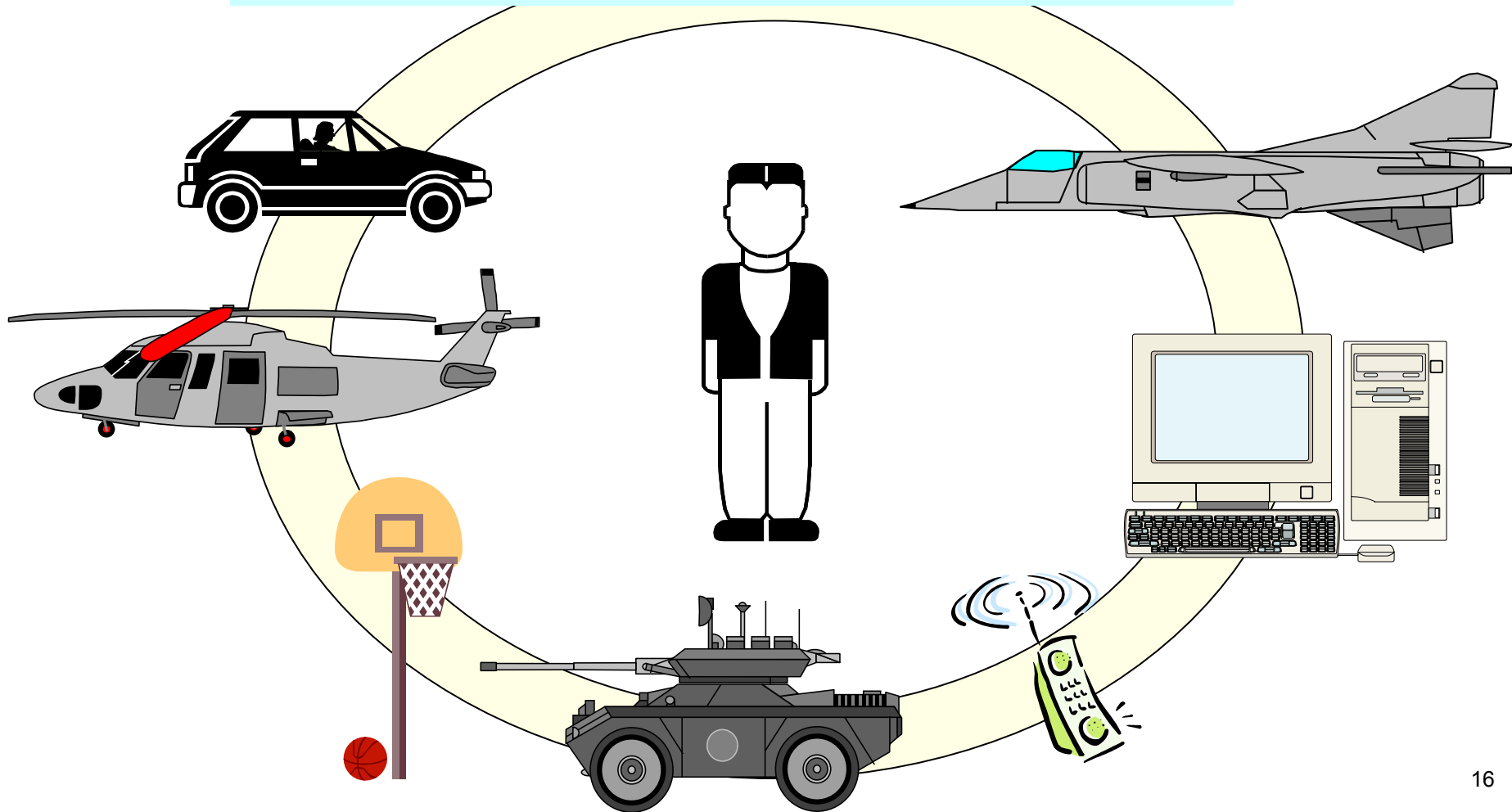


Field Study Not Feasible

Model – Test – Model

Why Human Performance Modeling?

System Performance = $f(\text{human performance})$



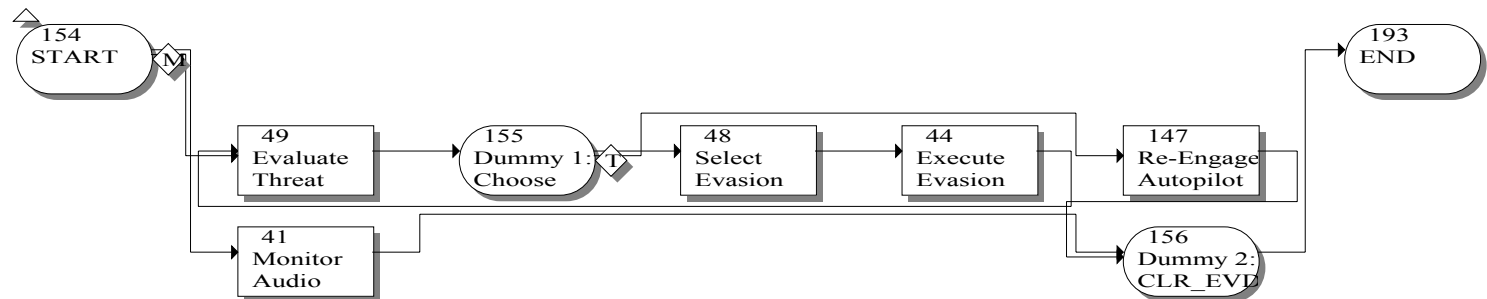
Task Network Human Performance Modeling

INPUTS

- Time and accuracy of each task
- Consequences of “poor” performance

Gathered from such sources as existing data, algorithms, and estimates from SMEs

MODEL

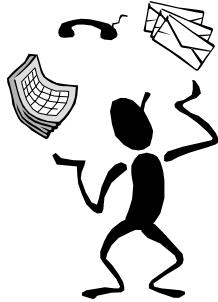


OUTPUTS

Measures of effectiveness

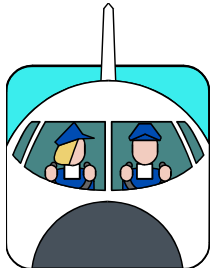
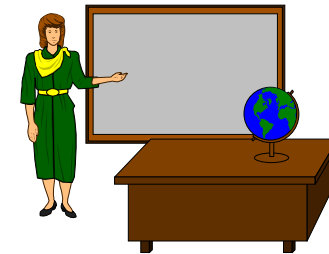
Not descriptive models, but predictive models

What Does Human Performance Modeling Tell Us?



Is the human overloaded with tasks?

Will training improve human and system performance?



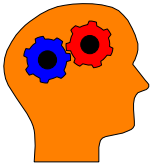
How to allocate tasks between human(s) and automation?

What are the performance tradeoffs with different system designs or levels of operator experience?

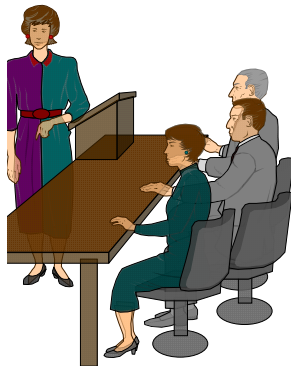
Typical Measures



Task time and accuracy



Operator workload level



Number of operators
required

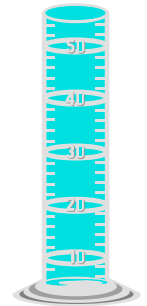
Impact on
System
Performance

Challenges to Human Performance Modeling

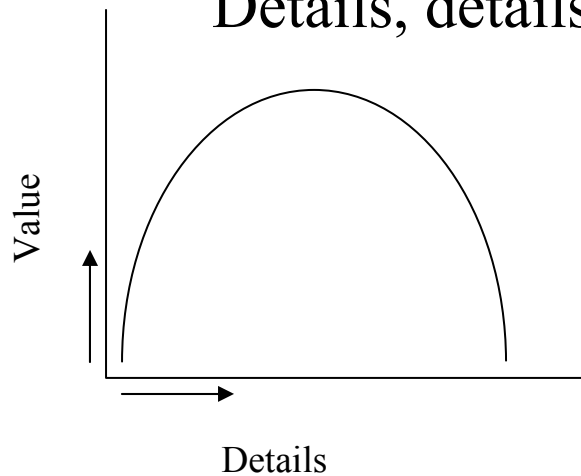
Clear questions



Appropriate measures



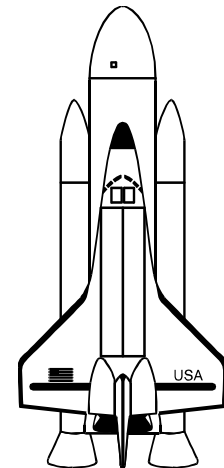
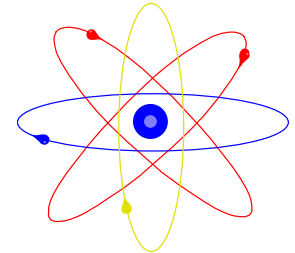
Details, details, details



Input data collection

Scientific Method

- ◆ Determine the problem - What is your question? Observation!
- ◆ Make a hypothesis - What is your prediction?
- ◆ Test your hypothesis - What steps and measures are necessary? What tool?
- ◆ Analyze your results
- ◆ Draw conclusions





Loading the Software

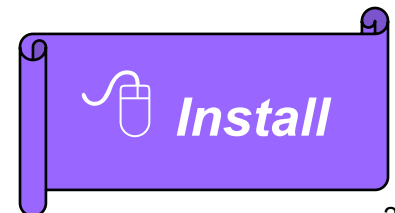


System Requirements

- ◆ Pentium
- ◆ 64 MB RAM – Minimum
- ◆ 100 MB disk space
- ◆ VGA
- ◆ Windows 95/98 or Windows NT/2000/XP
- ◆ Office for enhanced reporting & graphing

Installing IMPRINT

- ◆ Installs from CD to hard drive
- ◆ Installation procedure determines the correct DLLs to install
- ◆ Default directory: C:\IMPRINT



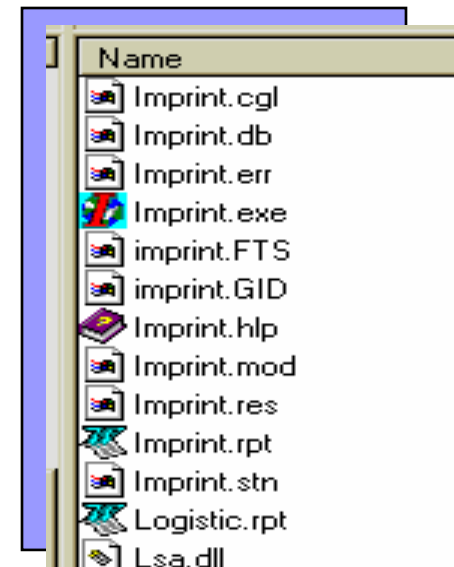
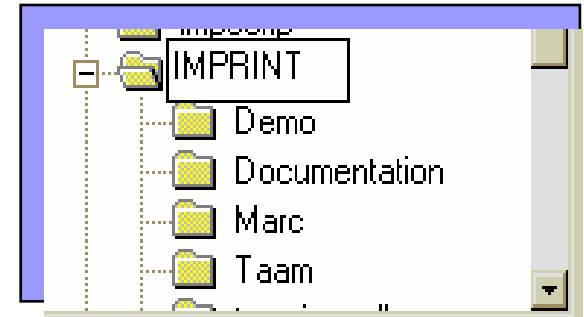


IMPRINT Basics

The IMPRINT Directory

◆ What's in it

- Executable files, & DLL files
- IMPRINT database files
 - » “library” files - stuff that “comes with” IMPRINT
 - » “user” files - your stuff
 - » “working” or “session” files -
for the open analysis
- Report files - linked to an analysis
- Help files
- Documentation & Readme
 - » Analysis Guide & User's Guide



◆ What isn't: Your analysis by name!



What Your Analysis Looks Like

When you open IMPRINT you will -

- ◆ Create a new analysis

- Starting from scratch
- Or using a library system

*Libraries are for reference or quick start
But you are not required to use them!*

Create A New Analysis

Analysis Name:

Analysis Version:

Selected System:

Description:

- ◆ Or open an existing one

Open Existing Analysis

Existing Analysis List:

Analysis Name	Analysis Version	Date Last Modified
LTV	1.0	10 / 15 / 1997
test	1.0	9 / 17 / 1997
RSCCE B1-A	1.0	9 / 26 / 1997
AAAV BCS	V1.0	10 / 17 / 1997
AAAVISR	V1.12 TURR	10 / 28 / 1997
Apache	1 - from I	12 / 2 / 1997
...

Analysis Description:

System Startup to the point of successful telemetry processing. Perform orderly System Shutdown

The IMPRINT Library

Mission Area	System Type	System
Air Defense	Air Defense Mobile Gun	M163 VULC
Air Defense	HIMAD	Patriot FP
Air Defense	Man-port Air Defense Sys	STINGER
Aviation	Attack Helicopter	AH-64A
Aviation	Cargo Helicopter	CH-47D
Aviation	Scout Helicopter	OH-58D
Aviation	Utility Helicopter	UH-60A
Close Combat Heavy	Cavalry Fighting Vehicle	M3 BRADLEY
Close Combat Heavy	Tank	M1 ABRAMS
Close Combat Light	Anti-tank Vehicle	M901 ITV
Close Combat Light	Automatic Weapon	M249 SAW
Close Combat Light	Grenade Launcher	M203
Close Combat Light	Infantry Fighting Vehicle	M2 BRADLEY
Close Combat Light	Man-port. Anti-tank Wp	DRAGON
Close Combat Light	Man-port Indirect Fire Wp	M252 81MM
Close Combat Light	Rifle	M16A1
Combat Service Support	Heavy Truck	M977 HEMTT
Combat Service Support	Light Truck	M998 HMMWV
Fire Support	Med Range Missile Artill'y	LANCE
Fire Support	Rocket Field Artill'y System	MLRS
Fire Support	Self-propelled Howitzer	M109A2 HOW
Fire Support	Towed Howitzer	M102 HOW

OK

Cancel

?

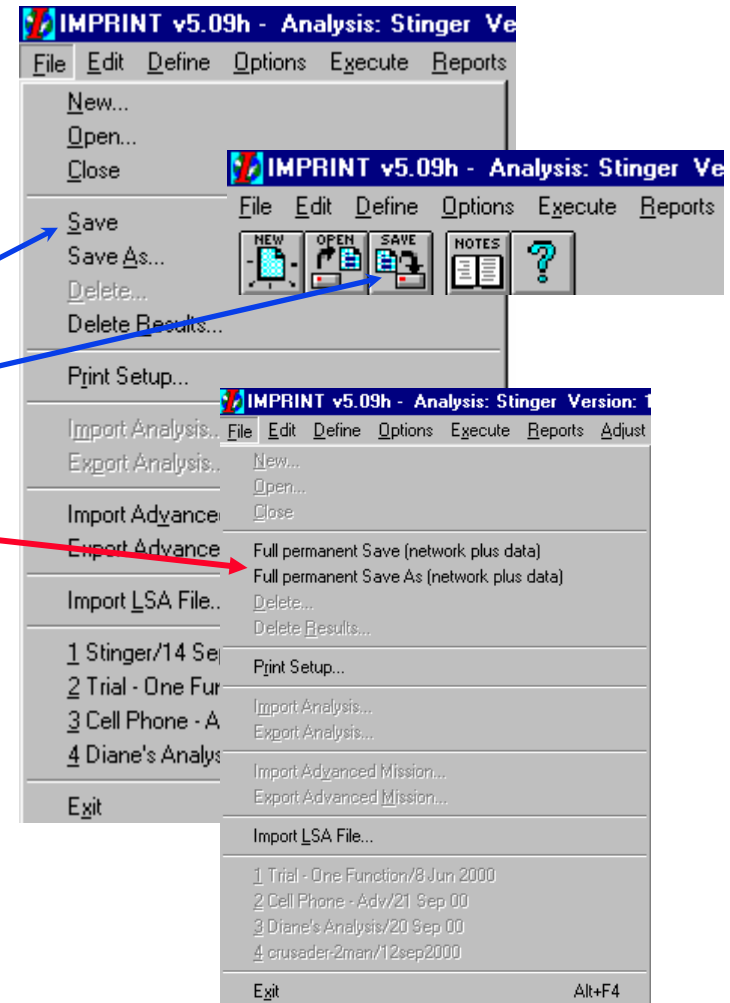


Navigating within IMPRINT

- ◆ Windows “standards” (to the extent possible)
 - OK goes back one and saves
 - Cancel also goes back one & does not save
 - Other buttons advance
- ◆ Deeply embedded windows
 - Navigate from top > down
 - At embedded levels, also navigate sideways
- ◆ Multiple ways to access data
 - Lists, graphics, spreadsheets

Saving Your Analysis

- ◆ Save early, save often*
*from the top-most window
- ◆ Save again as you exit
- ◆ Saving your analysis
- ◆ Saving your network diagram & information
- ◆ When in doubt, save
- ◆ Reminders are legitimate!

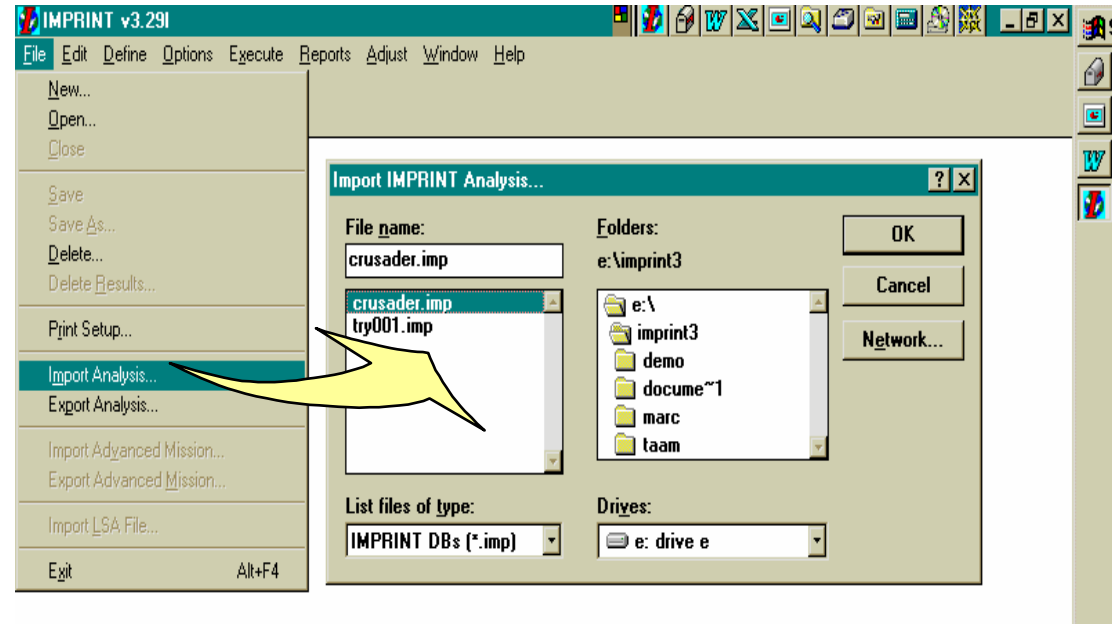




Sharing Your Analysis Using Import & Export

◆ To Import -

- Close the open analysis
- Select “Import”
- Browse until you find the one you’re looking for
- To access the analysis, you must then open it

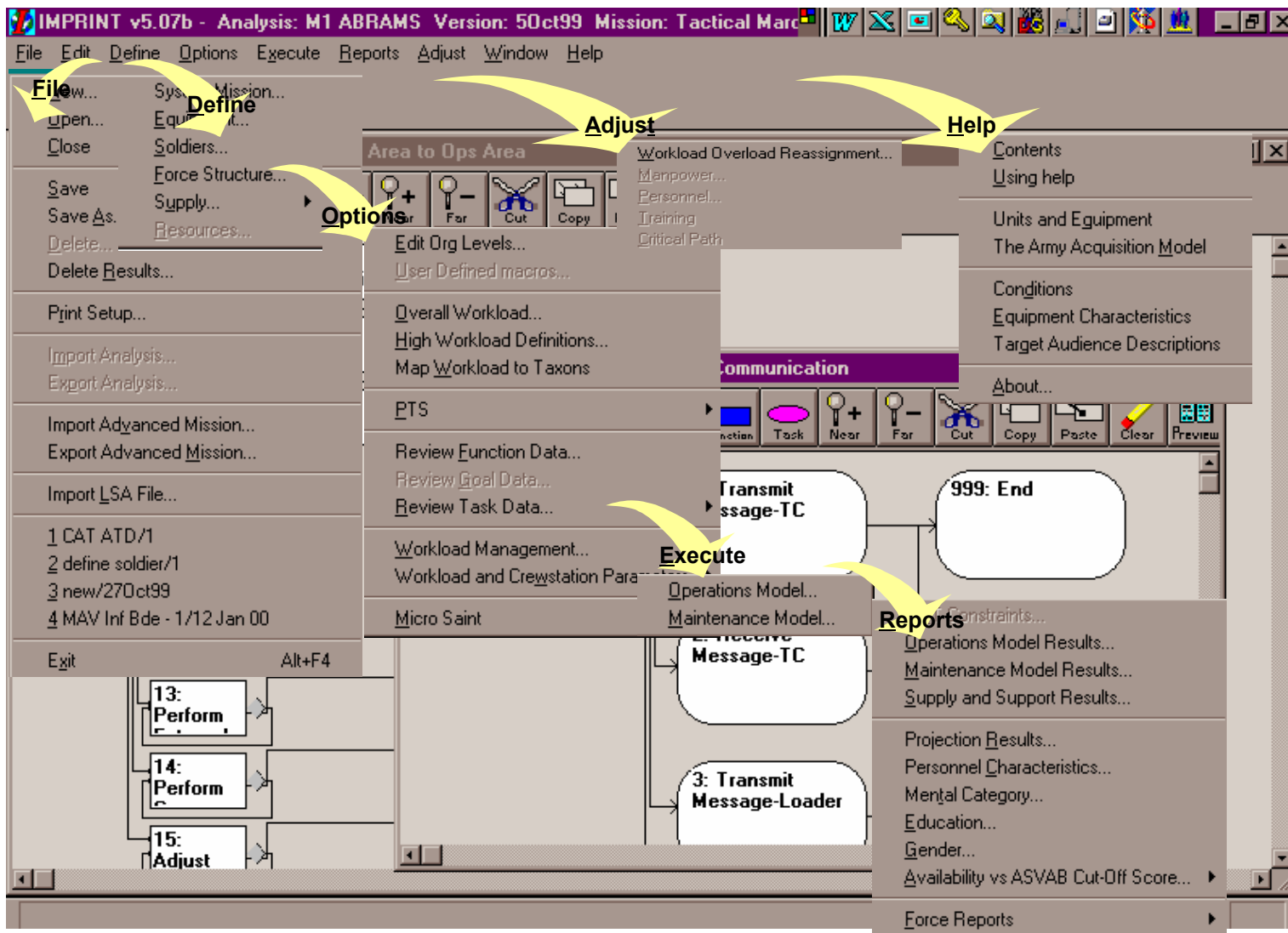


◆ To Export -

- Close your analysis if you have one open
- Select Export option
- Create export file using Windows naming conventions
- On hard drive or on disk
- File name does not have to = analysis name

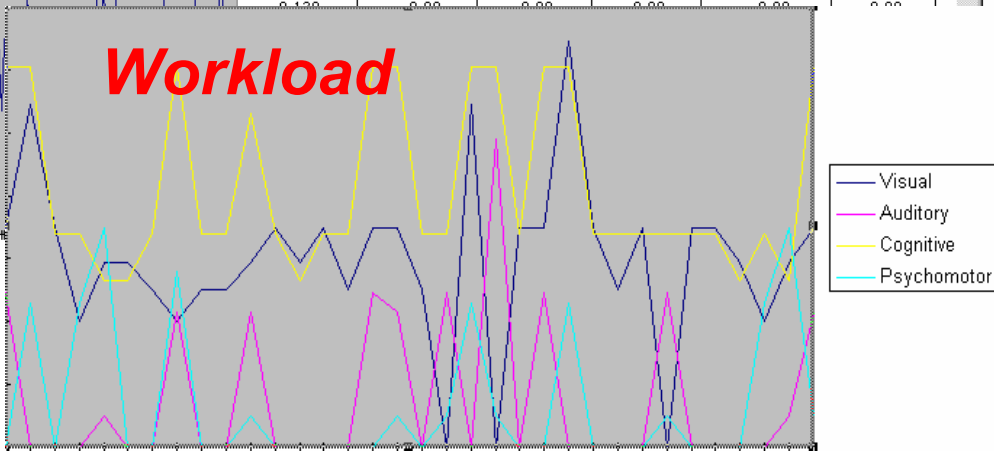
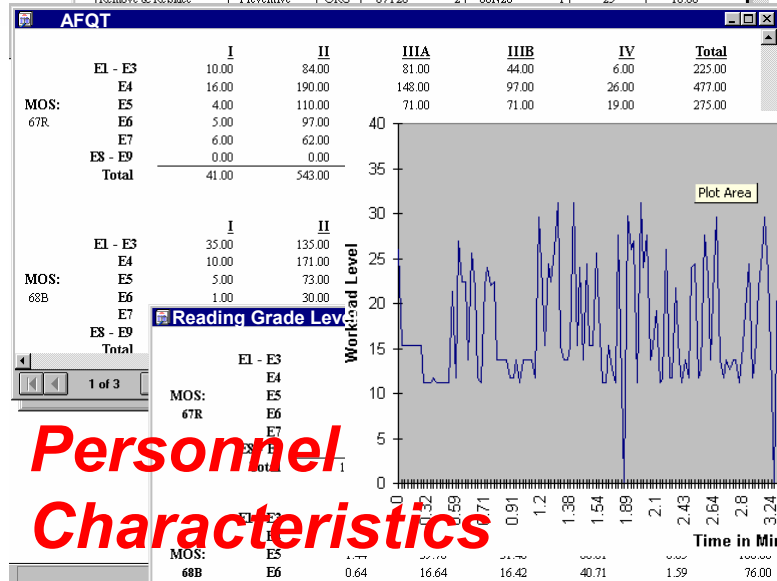
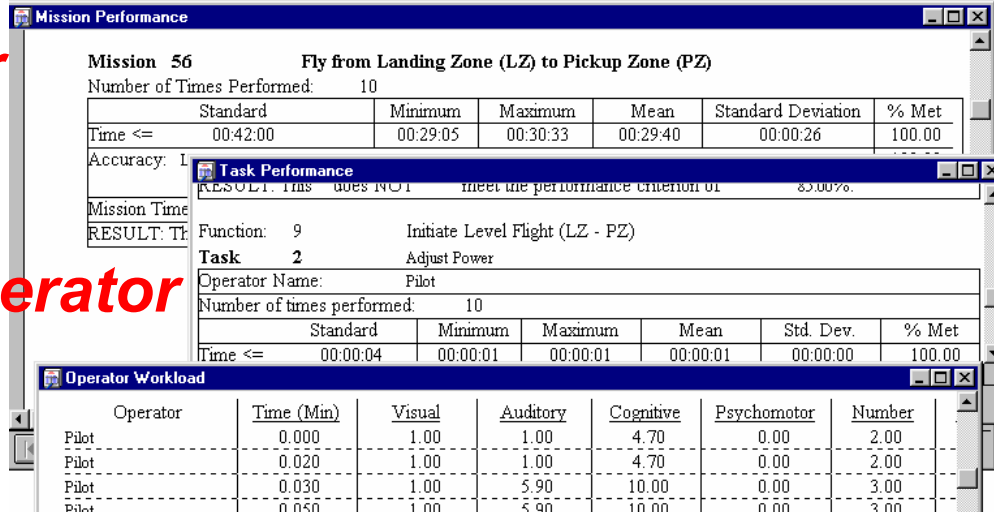
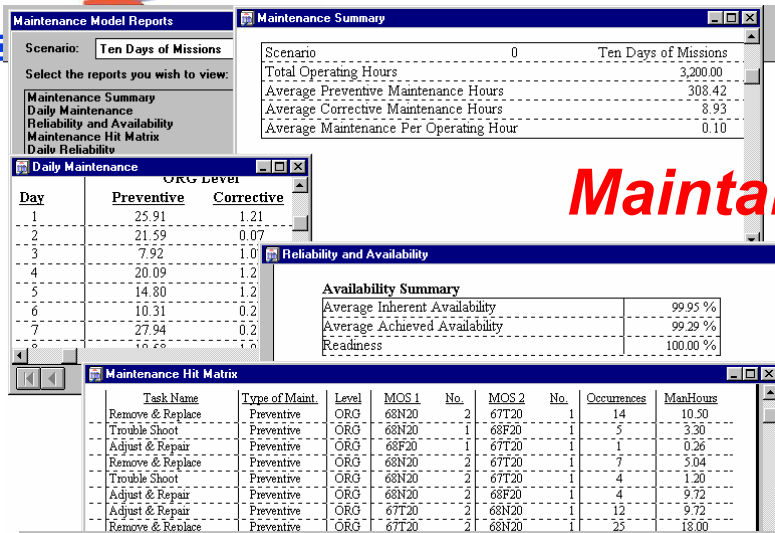
In IMPRINT, it's an analysis. Out of IMPRINT, it's a .imp file.

IMPRINT Menus





IMPRINT Reports



Define Mission



Define Mission Answers...

- ◆ How long will it take to perform my tasks?
- ◆ How much workload will be created?
- ◆ What is the probability of success?
- ◆ How should tasks be allocated across crewmembers and to automation?

Define Mission Inputs

◆ Mission level

- time standard
- time criterion
- accuracy criterion
- mission criterion

◆ Function level

- time standard
- time criterion

◆ Branching logic

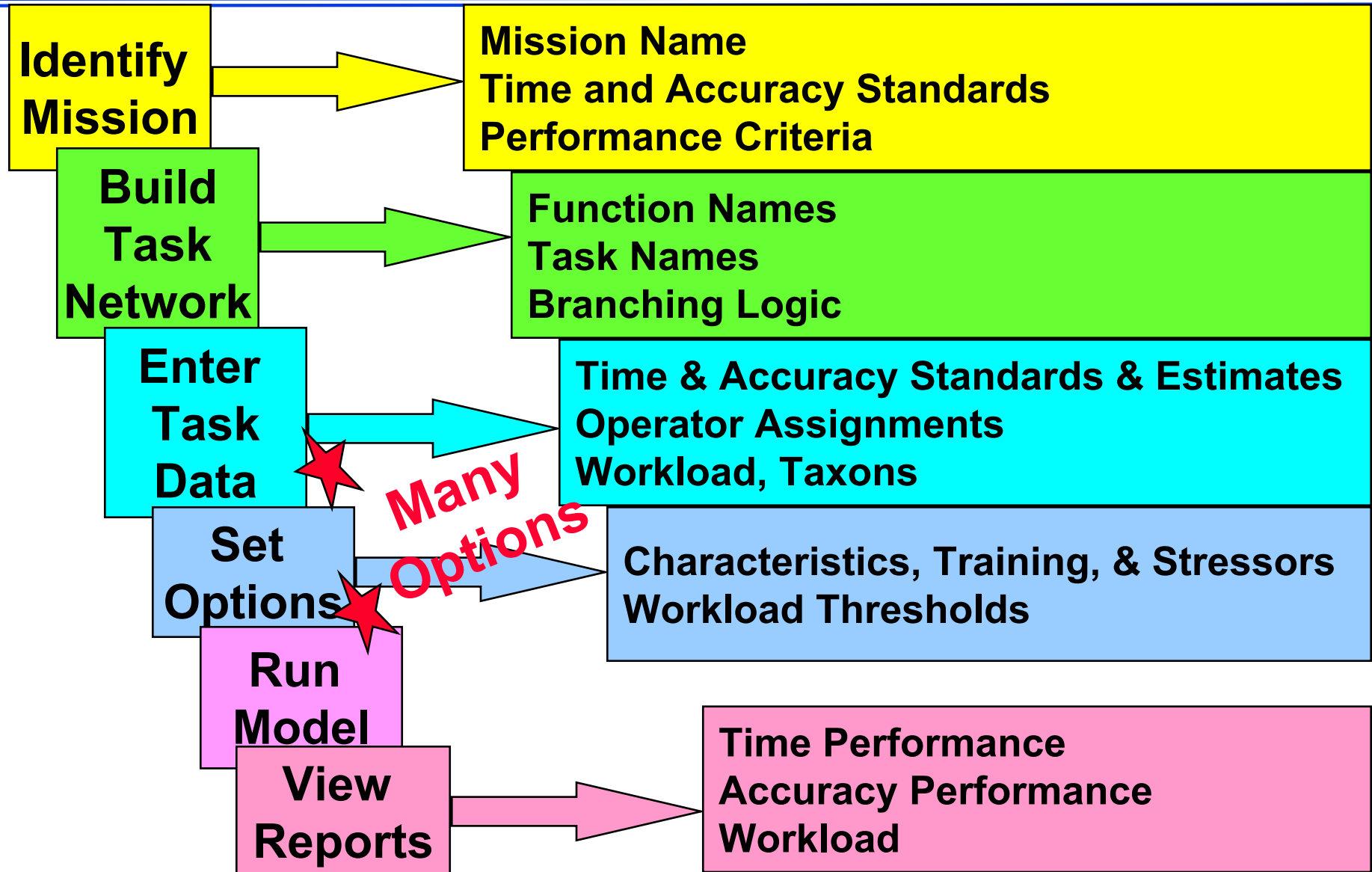
- serial
- multiple
- repeating
- probabilistic

◆ Task level

- time standard
- accuracy standard
- criterion
- time estimate
- accuracy estimate
- consequences of failure
- workload
- taxons
- crew assignments



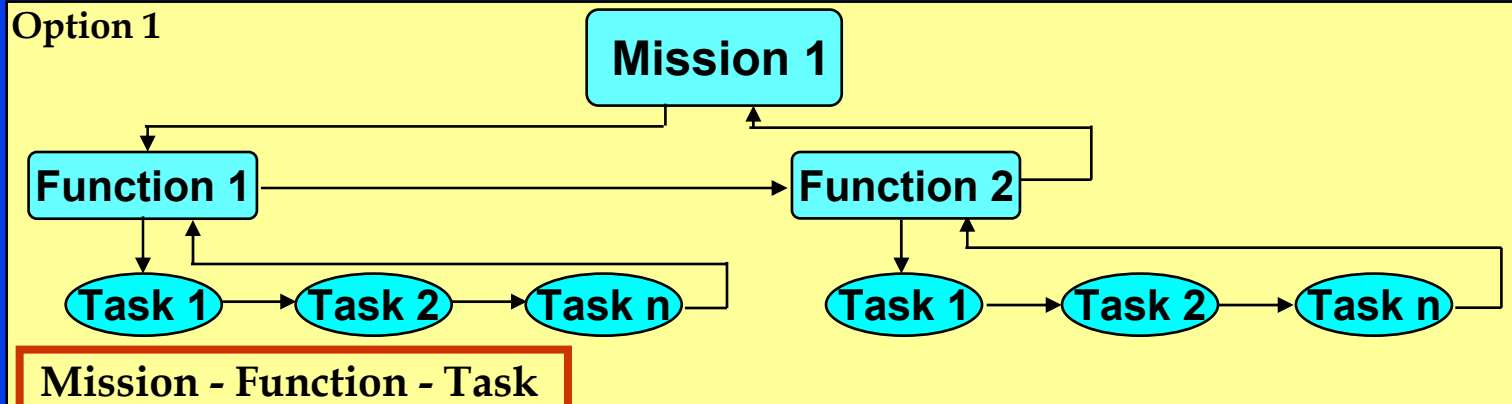
Define Mission Process



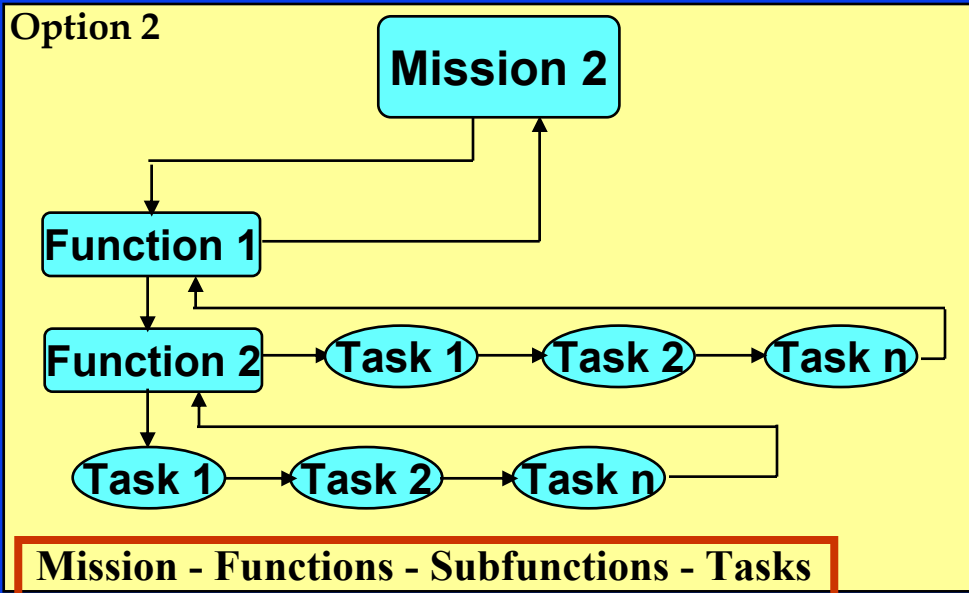
Task Network Hierarchy Options in VACP

System

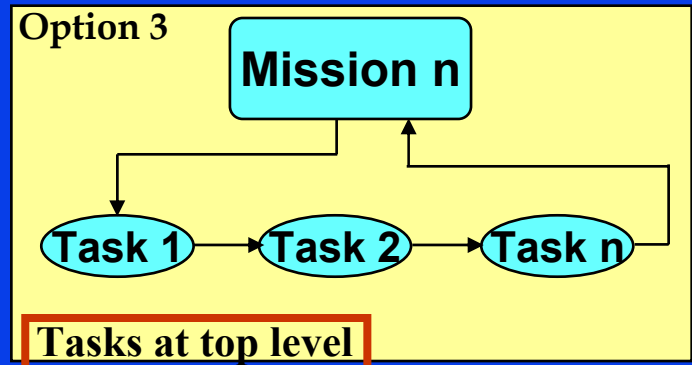
Option 1



Option 2



Option 3

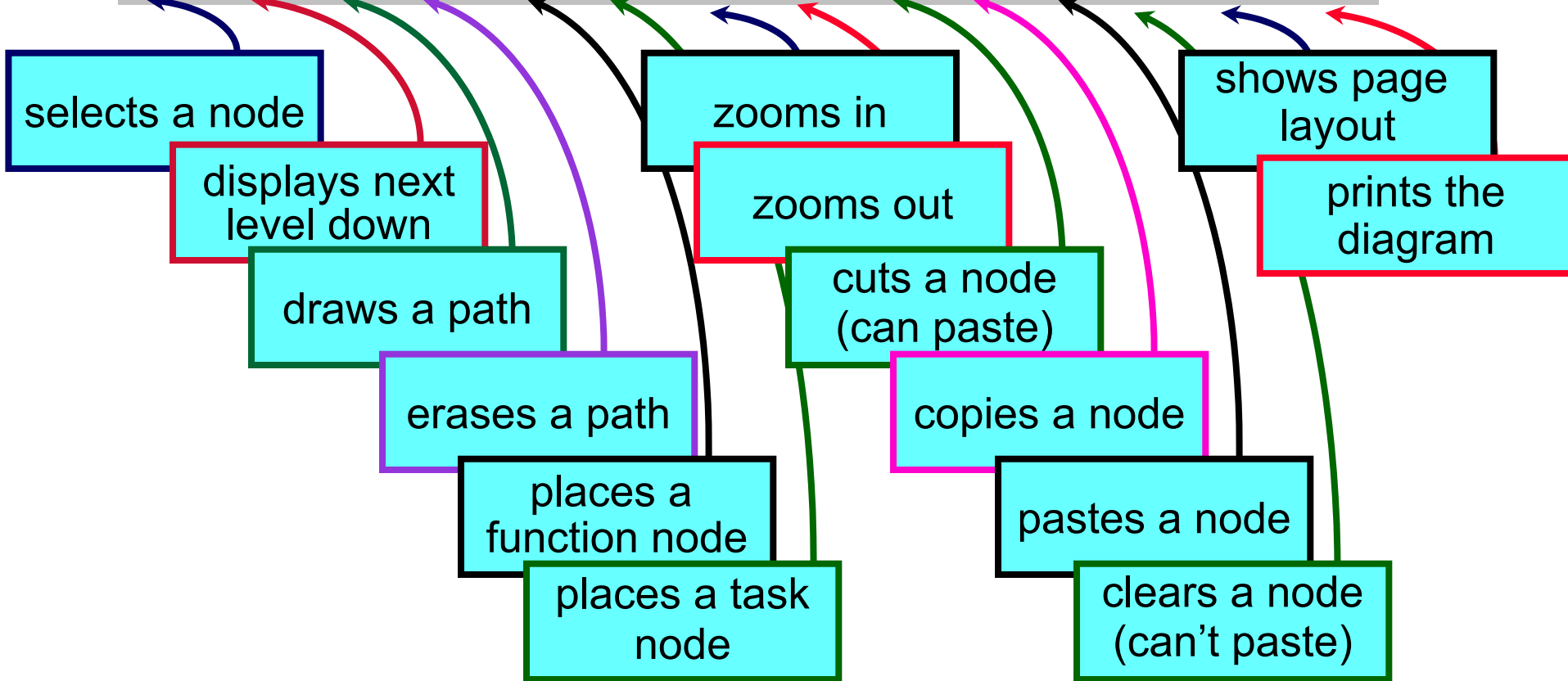
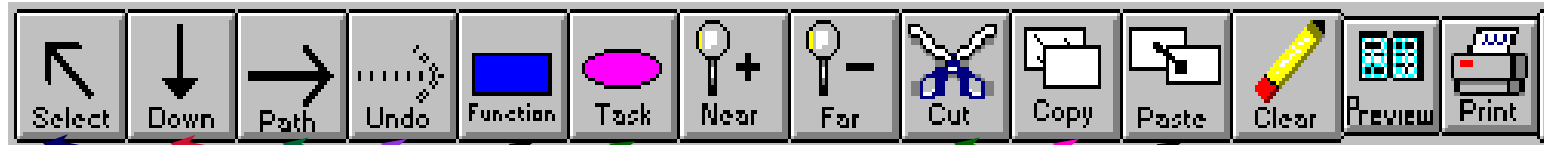




Define Mission

- ◆ Micro Saint-based modeling tool
- ◆ Designed specifically for human operators of systems
- ◆ Evaluate system performance time and/or accuracy
- ◆ Has workload computations built-in
- ◆ Has data collection built-in

Task Network Toolbar



- ◆ Time
 - Standard
 - Mean & Standard Deviation
 - Micromodels
- ◆ Accuracy
 - Standard
 - Probability of Success
 - Mean & Standard Deviation
 - Consequences of Failure
- ◆ Operator assignments
- ◆ Workload
- ◆ Taxons

Assign Operators to Tasks



- ◆ Primary
 - Performs task regardless of current workload
- ◆ Secondary (Optional)
 - Has requisite skills and training
 - Used to recommend task reallocations

Run Model

Execute Operations Model

Mission:

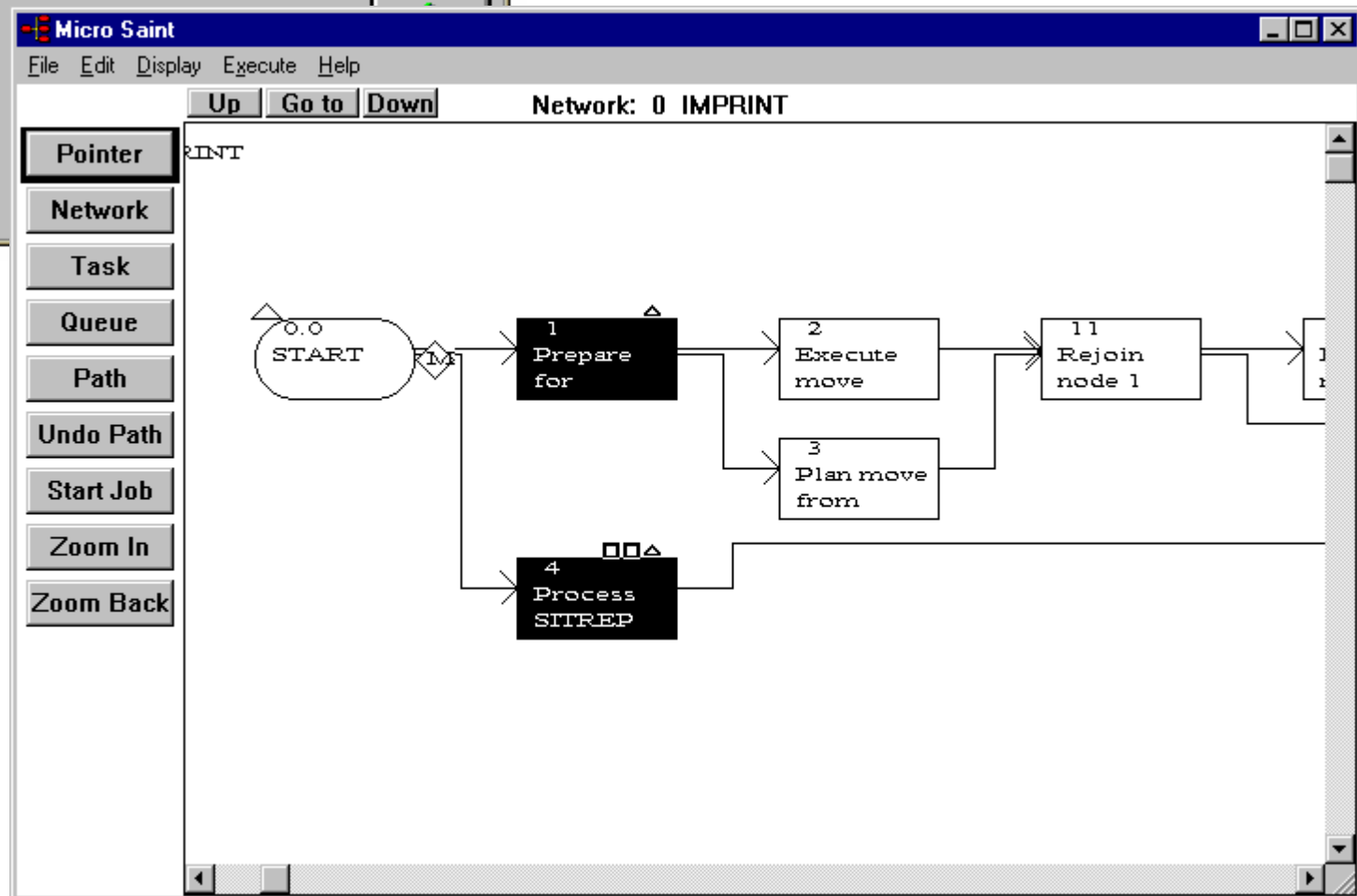
Number of times to run the mission:

Random Number Seed:

☒ Animation

☐ Adjustments

☐ Perfect Accuracy



Outputs of Define Mission

- ◆ Mission Performance
 - Predicted time & success rate
- ◆ Function Performance
 - Predicted time
- ◆ Task Performance
 - Predicted time & accuracy
- ◆ (And others you will see later)



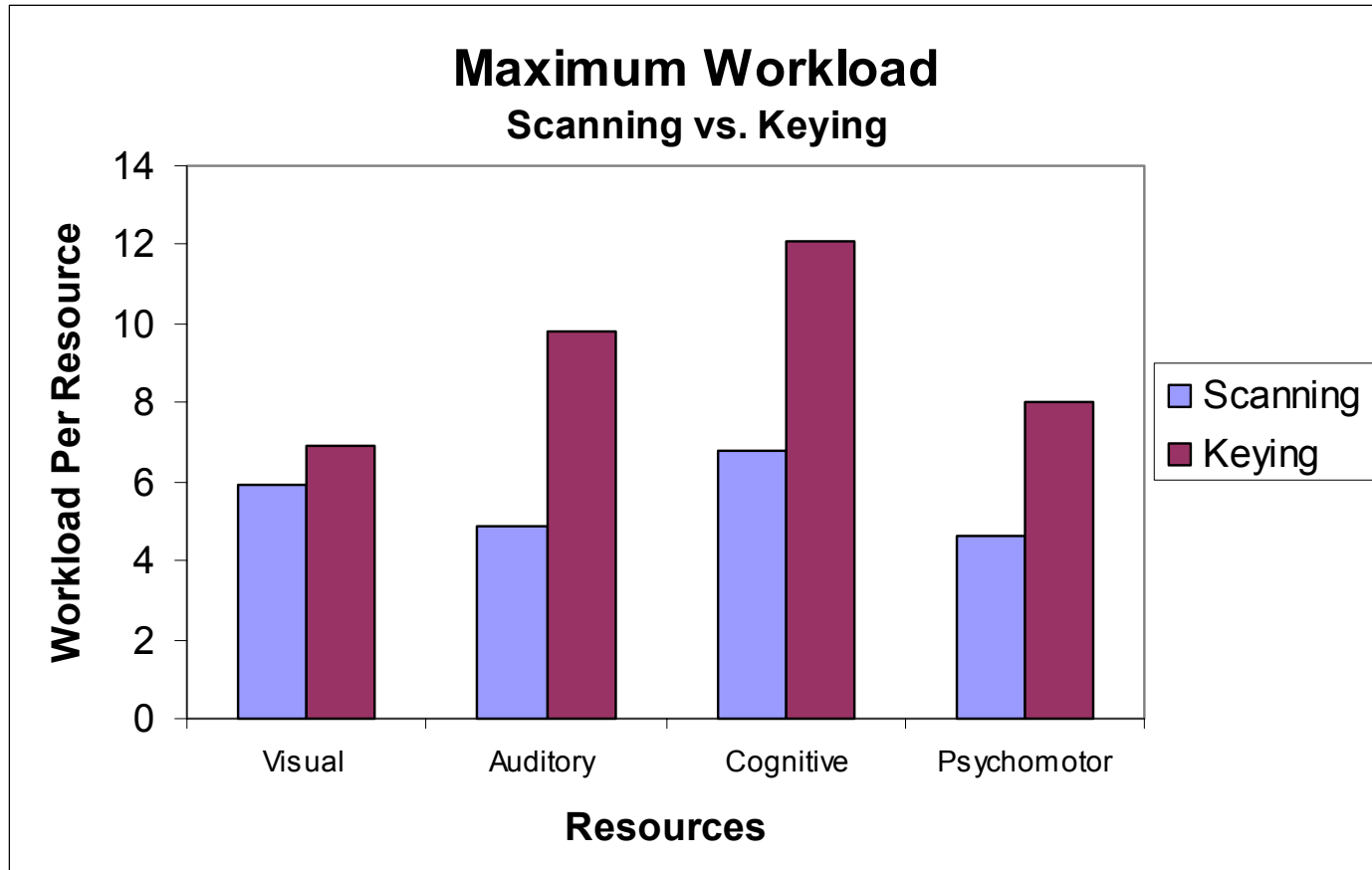
Cashier Model

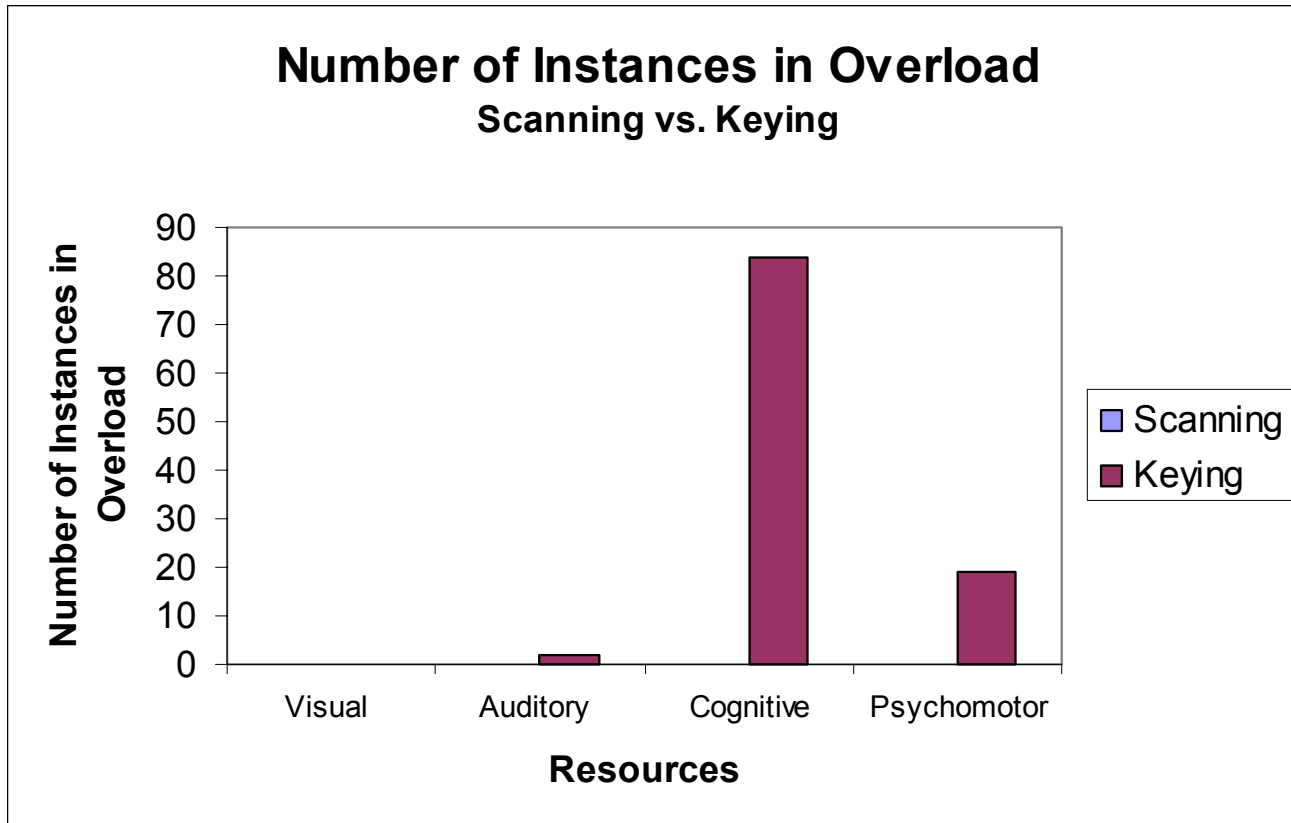
Results - Spreadsheets

			Operator Workload			
System:			March 31, 2003			
Mission:	Chatty Cashier keying items					
Operator	Time	Visual	Auditory	Cognitive	Psychomotor	Overall
Cashier	00:00:00.00	1	1	1	1	4
Cashier	00:00:00.70	3.7	4.9	1	1	10.6
Cashier	00:00:03.10	6	4.9	6.3	5.6	22.8
Cashier	00:00:04.60	6	5.9	9	8	28.9
Cashier	00:00:06.10	6	5.9	9	8	28.9
Cashier	00:00:06.70	5	4.9	12.1	5.6	27.6
Cashier	00:00:06.76	4.7	4.9	9.9	1	20.5
Cashier	00:00:06.84	2	4.9	6.3	5.6	18.8
Cashier	00:00:06.94	6	4.9	6.3	5.6	22.8
Cashier	00:00:08.44	6	5.9	9	8	28.9
Cashier	00:00:09.10	6	5.9	9	8	28.9
Cashier	00:00:10.53	5	4.9	12.1	5.6	27.6
Cashier	00:00:10.60	2	4.9	5.3	5.6	17.8
Cashier	00:00:11.10	4.7	4.9	6.3	5.6	21.5
Cashier	00:00:12.10	2	4.9	6.3	5.6	18.8
Cashier	00:00:12.20	6	4.9	6.3	5.6	22.8
Cashier	00:00:13.70	6	5.9	9	8	28.9
Cashier	00:00:15.10	6	5.9	9	8	28.9
Cashier	00:00:15.79	5	4.9	12.1	5.6	27.6
Cashier	00:00:15.85	4.7	4.9	9.9	1	20.5
Cashier	00:00:15.93	2	4.9	6.3	5.6	18.8
Cashier	00:00:16.03	6	4.9	6.3	5.6	22.8

Results - tables

	Max Value		Instances in Overload	
			(# of times >7)	
Resources	Scanning	Keying	Scanning	Keying
Visual	5.9	6.9	0	0
Auditory	4.9	9.8	0	2
Cognitive	6.8	12.1	0	84
Psychomotor	4.6	8	0	19





Develop Your Own Analysis

Develop Your Own Analysis

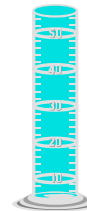
◆ Pick a Topic



◆ Develop a Question and Hypothesis



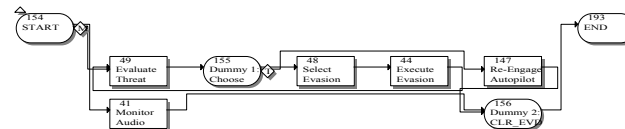
◆ Determine Measures



◆ Identify Functions and Tasks



◆ Build your Model



Your Model Analysis

Does Your Model Run?



Yeah!!



So What???



Your Model Runs – So What?

- ◆ **Did it do what you wanted it to?**
 - First step is verification and debugging
- ◆ **How are you going to evaluate the results?**
 - Complete the analysis step
- ◆ **Is this realistic?**
 - Validate the model

Verification, Validation, and Accreditation vs.

Verification, Analysis, Validation, and Accreditation

- **Verification** means determining that the model does what it was meant to do
- **Analysis** of results means evaluating the results
- **Validation** means the model adequately represents the system
- **Accreditation** means that the model has been accredited for the use case

Tow Company - Example

They change a lot of tires. The number of tires changed equates to income. Maybe technology will help.

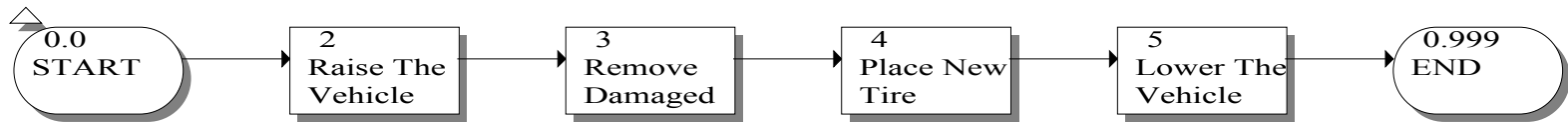
Questions: How long does it take to change a tire?
Where are the most errors made?

First step was to do a task analysis of tire changing and collect time and accuracy data.

Build a model.



Tire Change Model





Tire Change Model – 10 runs

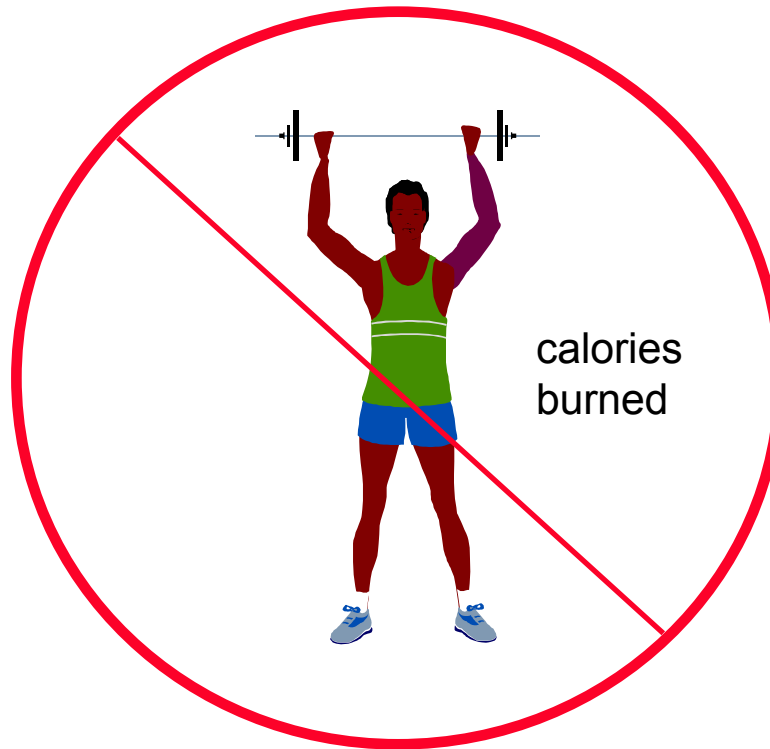
Task	No of times normally executed in a run	No. of Times Executed	Time Std	Mean Time	Std Dev	met Time Std.	Accuracy Std	met Accuracy Std.	Performance Criterion	met Criterion	Failed Criterion	mission aborts
Locate jack point	1	13	45	30.9	7.8	100	92	76.92	90	76.92	yes	
place jack	1	12	30	10.2	3.06	100	85	83.33	90	83.33	yes	
raise car	1	10	20	14.58	2.34	100	95	100	90	100	no	
loosen lug nuts	6	96	20	10.26	2.88	100	80	59.38	90	59.38	yes	1
raise car	1	9	20	11.64	3.84	100	95	100	90	100	no	
remove lug nuts	6	54	20	9.84	5.1	94.44	90	100	90	94.44	no	
remove tire	1	9	20	11.58	2.4	100	95	100	90	100	no	
align tire	1	10	20	11.04	3.48	100	90	100	90	100	no	
lift and place	1	10	15	5.82	2.64	100	90	90	90	90	no	
hand tighten lug nuts	6	77	30	13.68	5.64	100	75	70.13	90	70.13	yes	
lower vehicle	1	9	20	10.92	3.72	100	95	100	90	100	no	
remove jack	1	9	10	5.58	1.56	100	95	100	90	100	no	
tighten lug nuts	6	69	30	15.42	4.68	100	95	78.26	90	78.26	yes	
Mission	1	10	9:00	8:37.98	51.72	70		90	95	60	yes	



Tire Change Model – 30 runs

Task	No of times normally executed in a run	No. of Times Executed	Time Std	Mean Time	Std Dev	met Time Std.	Accuracy Std	met Accuracy Std.	Performance Criterion	met Criterion	Failed Criterion	mission aborts
Locate jack point	1	34	45	29.46	12.6	94.12	92	88.54	90	82.35	yes	
place jack	1	56	30	10.02	3.12	100	85	53.57	90	53.57	yes	
raise car	1	30	20	15.54	4.56	86.67	95	100	90	86.57	yes	
loosen lug nuts	6	279	20	9.78	3.3	100	80	61.65	90	61.65	yes	3
raise car	1	28	20	10.44	3.48	100	95	96.43	90	96.43	no	
remove lug nuts	6	164	20	10.02	5.04	96.34	90	98.78	90	95.12	no	
remove tire	1	27	20	10.56	3.66	100	95	100	90	100	no	
align tire	1	34	20	10.8	4.2	97.06	90	91.18	90	88.24	yes	
lift and place	1	34	15	5.16	2.4	100	90	79.41	90	79.41	yes	
hand tighten lug nuts	6	162	30	14.82	4.62	99.53	75	76.42	90	75.94	yes	
lower vehicle	1	27	20	8.22	3.78	100	95	100	90	100	no	
remove jack	1	27	10	4.62	1.8	100	95	100	90	100	no	
tighten lug nuts	6	179	30	14.94	4.74	100	95	86.03	90	86.03	yes	3
Mission	1	30	9:00	8:16.02	52.98	83.33		80	95	63.33	yes	

Workload Concepts



What Is Mental Workload?

An Example

- ◆ Drivers slowing down to talk on their cell phone
- ◆ Accident rates of drivers using cell phones approaches that of drivers under the influence of alcohol





Why You Should Care About Workload

- ◆ If you reduce crewsize then some tasks must be automated or redistributed among remaining crew positions
 - Reallocation of tasks is likely to increase workload, thus increasing the potential for performance failures and errors.
 - Poorly designed automation can also increase workload and thus the potential for human errors.

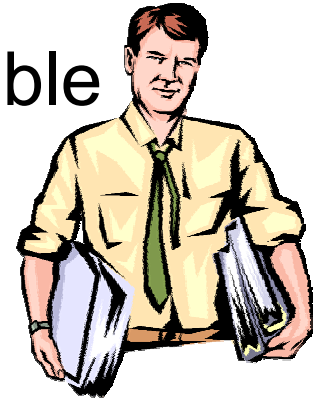


Mental Workload Issues

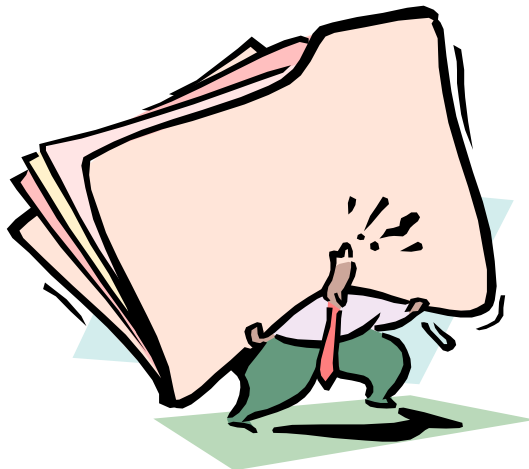
- ◆ Sustained low workload (underload) leads to boredom, loss of situation awareness, and reduced alertness.
- ◆ Sustained high workload (overload) leads to fatigue.
- ◆ Workload peaks lead to dropped tasks, increased task time, cognitive tunneling, and increased errors.
- ◆ These factors reduce crew performance, system performance, and contribute to mission failure

Mental Workload Objective

Achieve evenly distributed, manageable workload.

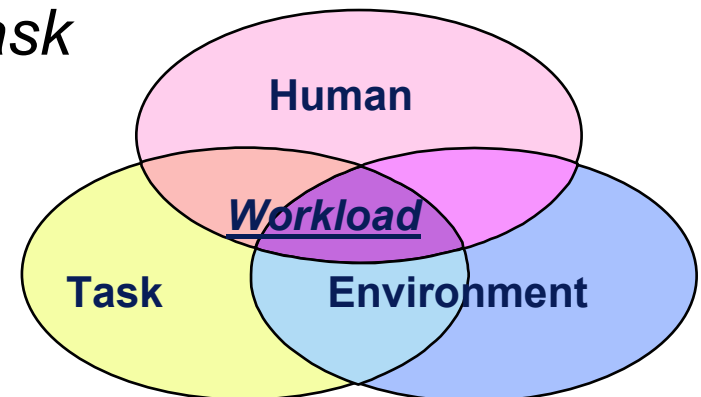


Avoid both overload and underload.



◆ Workload Definition

- There is no universally agreed-upon definition
- Today, however, there is generally agreement that, essentially, workload is
 - » *the perceived relationship between the amount of mental processing capacity or resources and the amount required by the task*





Various Mental Workload Measurement Approaches

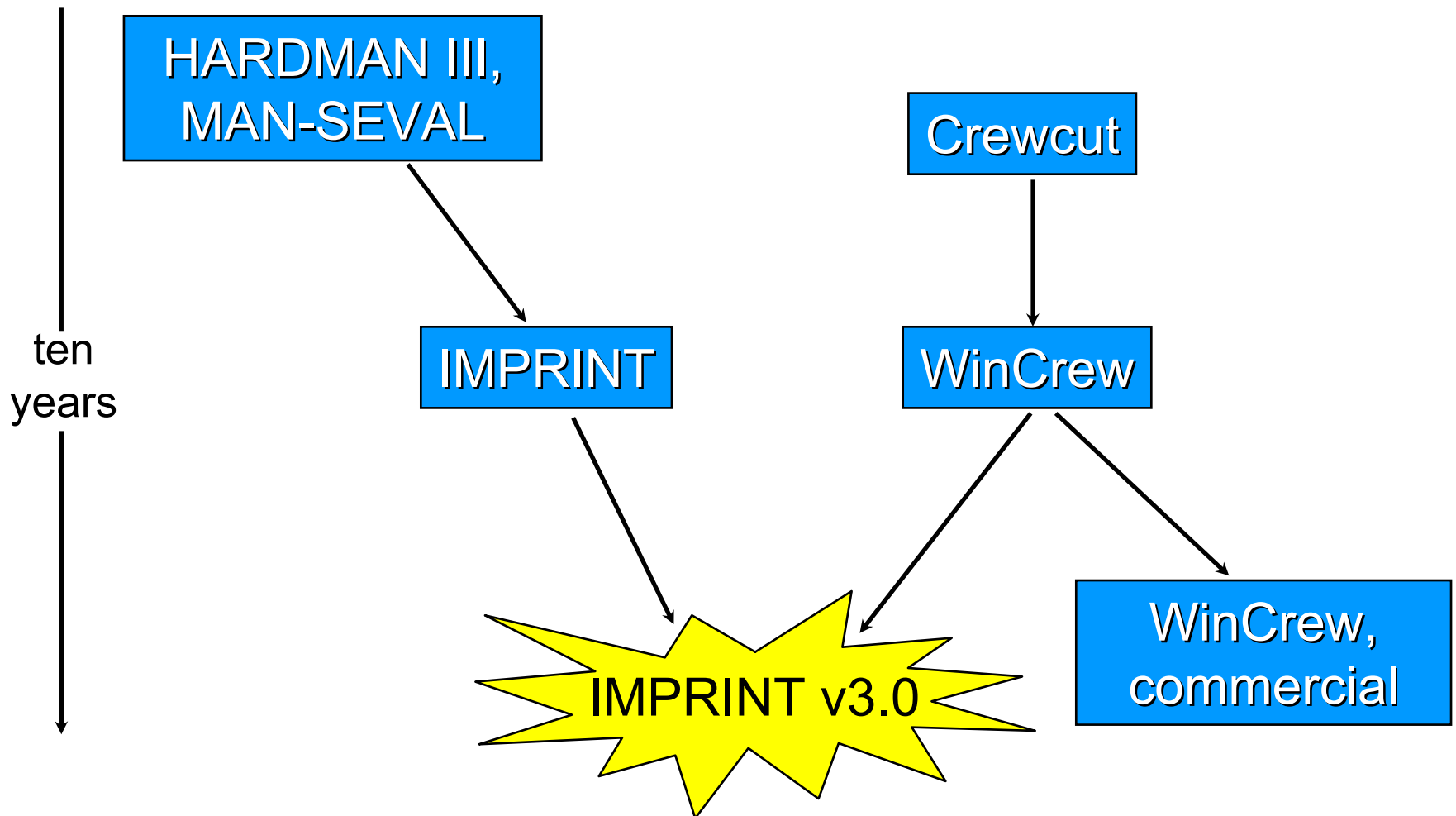
empirical

- ◆ physiological
- ◆ primary task
- ◆ secondary task
- ◆ subjective rankings

analytical

- ◆ workload modeling-
IMPRINT

- ◆ Workload modeling of human behavior is a technique that has been used to *predict* workload levels.
 - IMPRINT can be used to model and predict mental workload.



VACP Workload

VACP Workload Method

- ◆ AKA “McCracken-Aldrich
- ◆ Four independent channels
- ◆ Overload defined as any channel > 7
- ◆ Option to combine into “Overall” channel

Multiple Resources Theory of Mental Workload

**Mission
Tasks**



**Which Brain
Resources
Involved?**



**Degree of
Resource Use?**

1. monitor
alarms

2. decide
response
action

3. pull trigger

•
•
•

n. task n

Visual

Cognitive

Auditory

Psychomotor



Visual

Auditory

Psychomotor

Cognitive

- 0.0 No Cognitive Activity
- 1.0 Automatic (simple association)
- 1.2 Alternative Selection
- 3.7 Sign/Signal Recognition
- 4.6 Evaluation/Judgment (consider single aspect)
- 5.3 Encoding/Decoding, Recall
- 6.8 Evaluation/Judgment (consider several aspects)
- 7.0 Estimation, Calculation, Conversion



Assign Workload

Visual

- 0.00 No Visual Activity
- 1.00 Visually Register/Detect (detect image)
- 3.70 Visually Discriminate (detect visual differences)
- 4.00 Visually Inspect/Check (static inspection)
- 5.00 Visually Locate/Align (selective orientation)
- 5.40 Visually Track/Follow (maintain orientation)
- 5.90 Visually Read (symbol)
- 7.00 Visually Scan/Search/Monitor(continuous)

Auditory

- 0.00 No Auditory Activity
- 1.00 Detect/Register Sound
- 2.00 Orient to Sound (general orientation)
- 4.20 Orient to Sound (selective orientation)
- 4.30 Verify Auditory Feedback
- 4.90 Interpret Semantic Content (speech)
- 6.60 Discriminate Sound Characteristics
- 7.00 Interpret Sound Patterns (pulse rate, etc.)



Assign Workload

Cognitive

- 0.00 No Cognitive Activity
- 1.00 Automatic (simple association)
- 1.20 Alternative Selection
- 3.70 Sign/Signal Recognition
- 4.60 Evaluation/Judgment (consider single aspect)
- 5.30 Encoding/Decoding, Recall
- 6.80 Evaluation/Judgment (consider several aspects)
- 7.00 Estimation, Calculation, Conversion

Psychomotor

- 0.00 No Psychomotor Activity
- 1.00 Speech
- 2.20 Discrete Actuation (button, toggle, trigger)
- 2.60 Continuous Adjustive (flight or sensor control)
- 4.60 Manipulative
- 5.80 Discrete Adjustive (rotary, thumbwheel, lever)
- 6.50 Symbolic Production (writing)
- 7.00 Serial Discrete Manipulation (keyboard entries)



Subjective Assessment & Prediction: McCracken-Aldrich

- ◆ Originally developed for the LHX single-pilot helicopter program
- ◆ Consistent with Wickens multiple-resource theory
- ◆ Four original scales
 - Visual
 - Auditory
 - Cognitive
 - Psychomotor



“High Workload” and Reallocation

- ◆ Under “Options,” define up to 5 high workload thresholds
- ◆ When model runs, points where one or more thresholds are exceeded will be reported
- ◆ Under “Adjust,” workload overload points can be reviewed, and assigned to a secondary operator if desired

- ◆ Then re-run model to re-check workload

(Be sure to save your original model before reallocating)

(And remember, workload does not dynamically affect performance here)

The screenshot shows the IMPRINT v5.12d software interface. The main window title is "IMPRINT v5.12d - Analysis: HMMWV Route Recon1 Version: 4-14-00 Mission: Route". The menu bar includes File, Edit, Define, Options, Execute, Reports, Adjust, Window, and Help. The toolbar has icons for NEW, OPEN, SAVE, NOTES, and a help icon. A dialog box titled "High WorkLoad" is open. It has a "Mission Name:" field containing "Route Reconnaissance". Below this is a "Workload Channel" section with a list of channels: Visual (V), Auditory (A), Cognitive (C), Psychomotor (P), Overall (O), and Number of ongoing Tasks (N). Each channel has a checkbox, a greater-than symbol, a text input field, and the word "AND". To the right of this list is a button labeled "Add To Threshold List". Below the "Workload Channel" section is a "Thresholds:" section with four rows, each starting with "OR:" followed by a text input field and a "Clear" button. On the right side of the dialog box are three buttons: "OK" (with a green checkmark), "Cancel" (with a red X), and "Help" (with a question mark).

Analysis of Results

FCS - 2 Vs. 3 Trade Study



FCS Modeling Team

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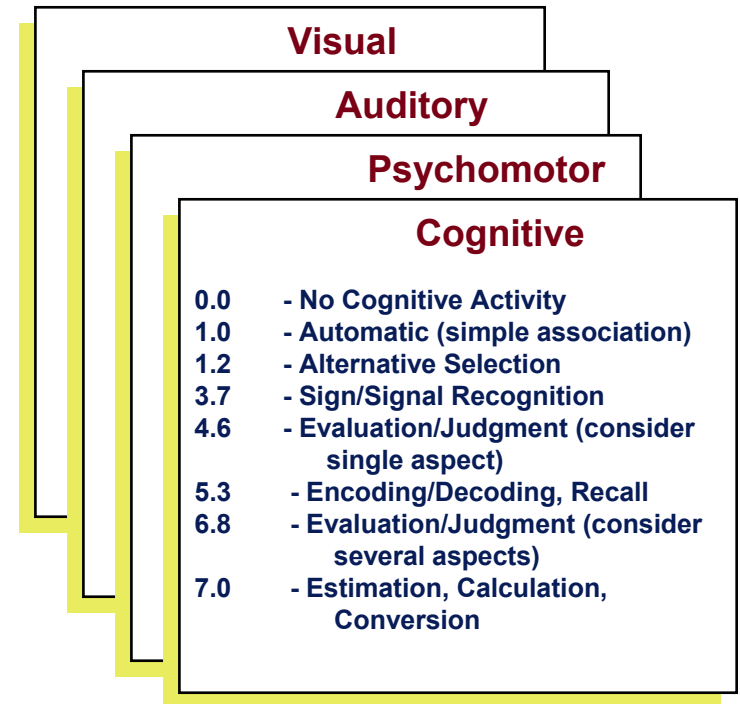
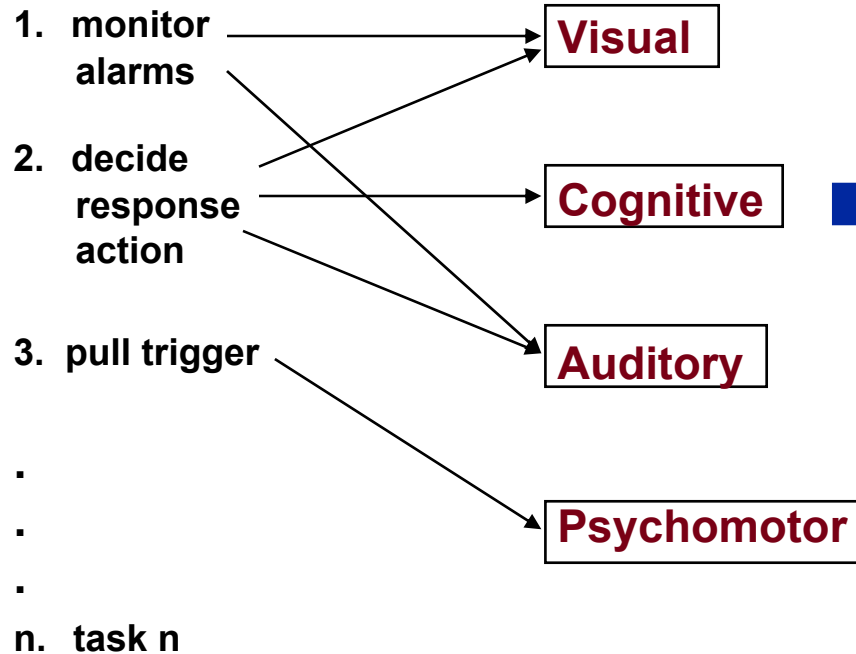
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Mental Workload





Common Military Functions

Common Functions in Modeling Military Systems

***Communicate
information***

***Drive
vehicle***

***Scan for
targets***

***Command
troops***

***Identify
targets***

***Shoot
targets***

***Maintain situation
awareness***



FCS Modeling Approach

Four IMPRINT combat models:

Gunner-Driver and Commander

Commander-Driver and Gunner

Commander-Gunner and Driver

Commander, Driver and Gunner



Crew Member Function Allocation

Function Name	Condition 1 GD and C	Condition 2 CD and G	Condition 3 CG and D	Condition 4 C and G and D
	<i>Function allocation</i>	<i>Function allocation</i>	<i>Function allocation</i>	<i>Function allocation</i>
Drive	GD	CD	D	D
Hindrance	GD	CD	D	D
Remediate	GD	CD	D	D
Engage	GD ^(C)	G ^(CD)	CG	G ^(C)
Scan	C	G	CG	C and G
External Com	C	CD	CG	C
Crew Commo	GD & C	CD & G	CG & D	C & G & D



FCS Modeling Results Summary

Commander - Driver and Gunner

Highest workload of all conditions



Gunner - Driver and Commander

No shooting on the move



Commander - Gunner and Driver

Best two crewmember function allocation; single vehicle commander

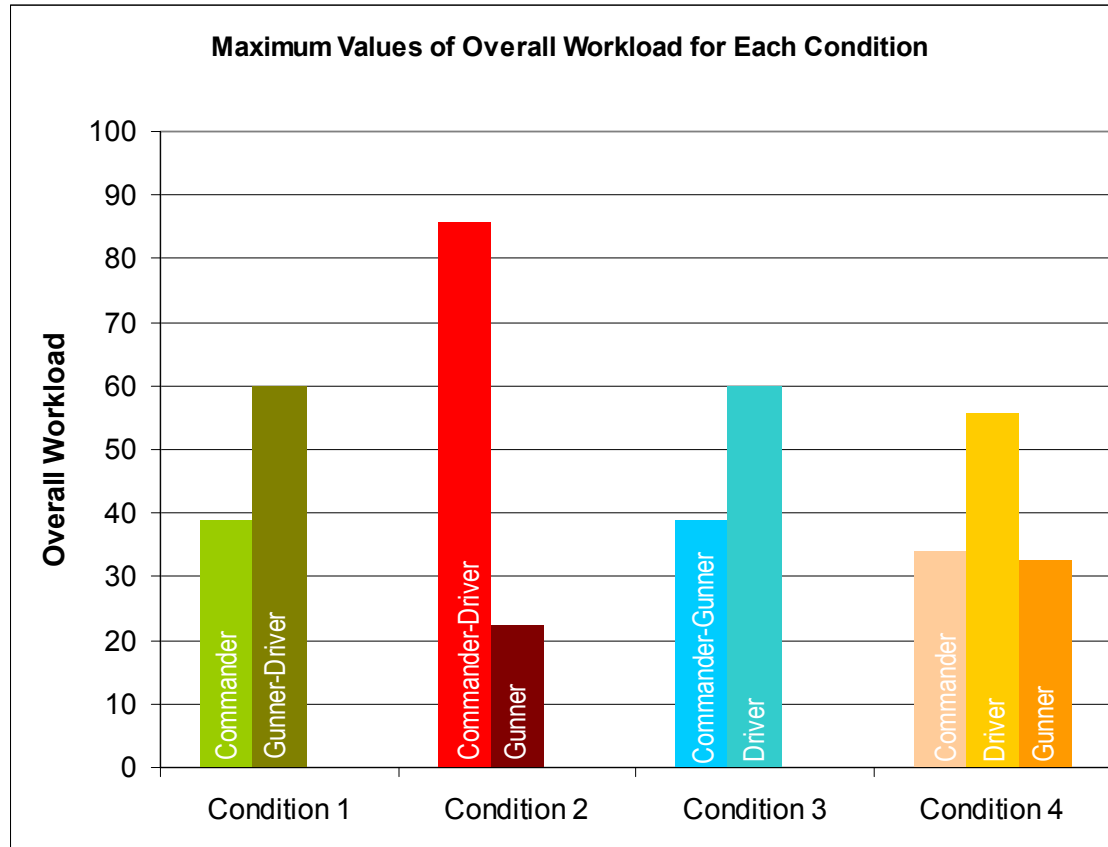


Commander, Driver and Gunner

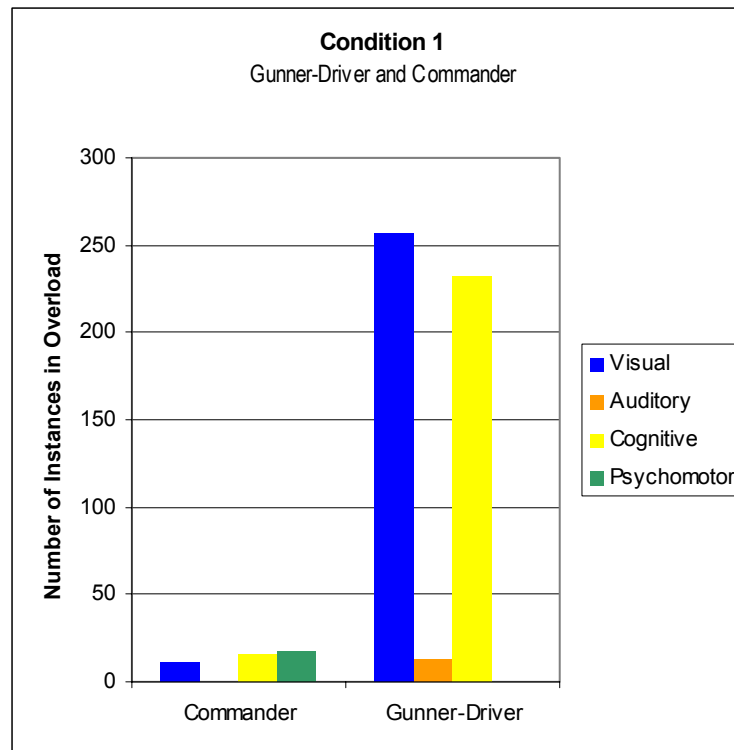
Two crewmembers scanning; allows hunter-killer philosophy

Data Tables

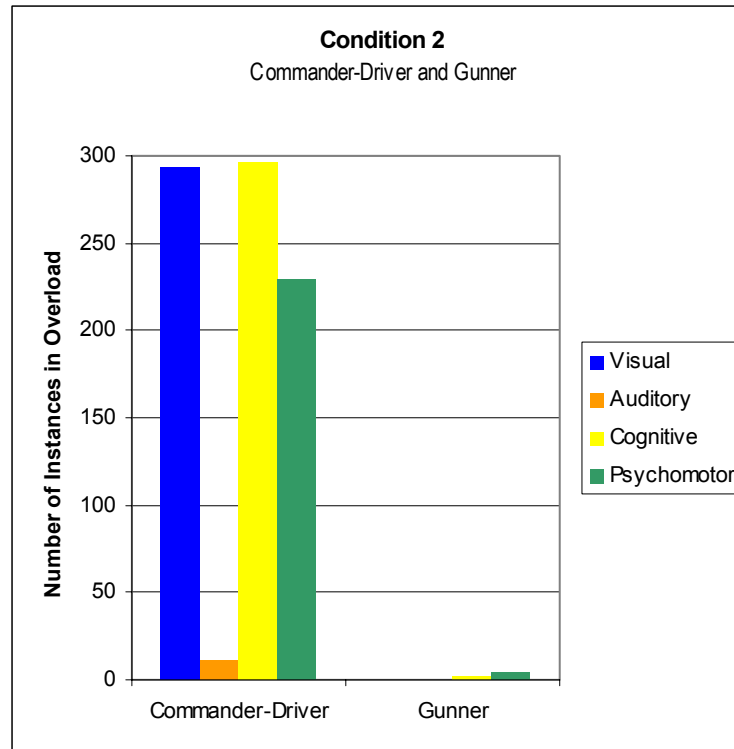
FCS Modeling Results



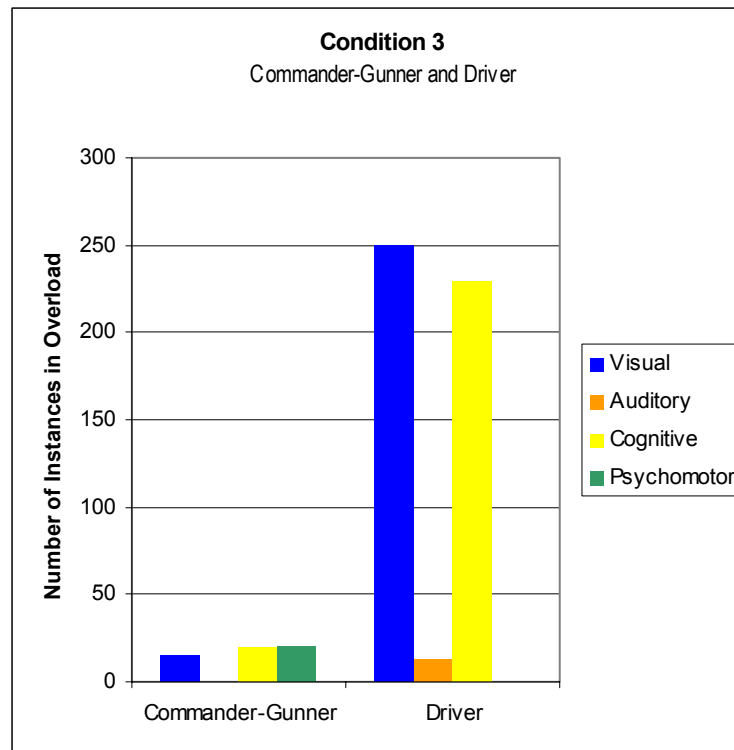
FCS Modeling Results



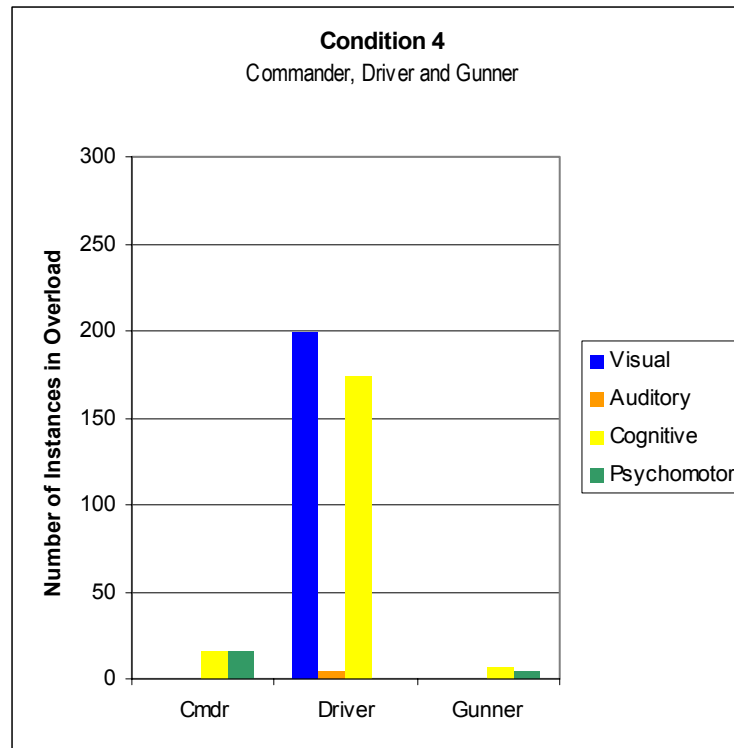
FCS Modeling Results



FCS Modeling Results



FCS Modeling Results



Commander-Driver and Gunner

Workload		Max Value		# times >7	
		Cmdr-Driver	Gunner	Cmdr-Driver	Gunner
	Visual	35	7	293	0
	Auditory	12	5	12	0
	Cognitive	31	9	296	2
	Psychomotor	14	9	229	5

Overall Workload		Cmdr-Driver	Gunner
	Max Value	86	23
	# times >40	225	0
	# times >60	61	0

Commander-Gunner and Driver

Workload		Max Value		# times >7	
		Driver	Cmdr-Gunner	Driver	Cmdr-Gunner
	Visual	24	13	250	15
	Auditory	16	1	13	0
	Cognitive	25	16	229	20
	Psychomotor	6	16	0	21

Overall Workload		Driver	Cmdr-Gunner
	Max Value	60	39
	# times>40	41	0

Commander, Driver and Gunner

Workload		Max Value			# times >7		
		Driver	Commander	Gunner	Driver	Commander	Gunner
	Visual	23	7	7	199	0	0
	Auditory	11	1	5	5	0	0
	Cognitive	24	17	14	173	16	7
	Psychomotor	6	15	9	0	16	5

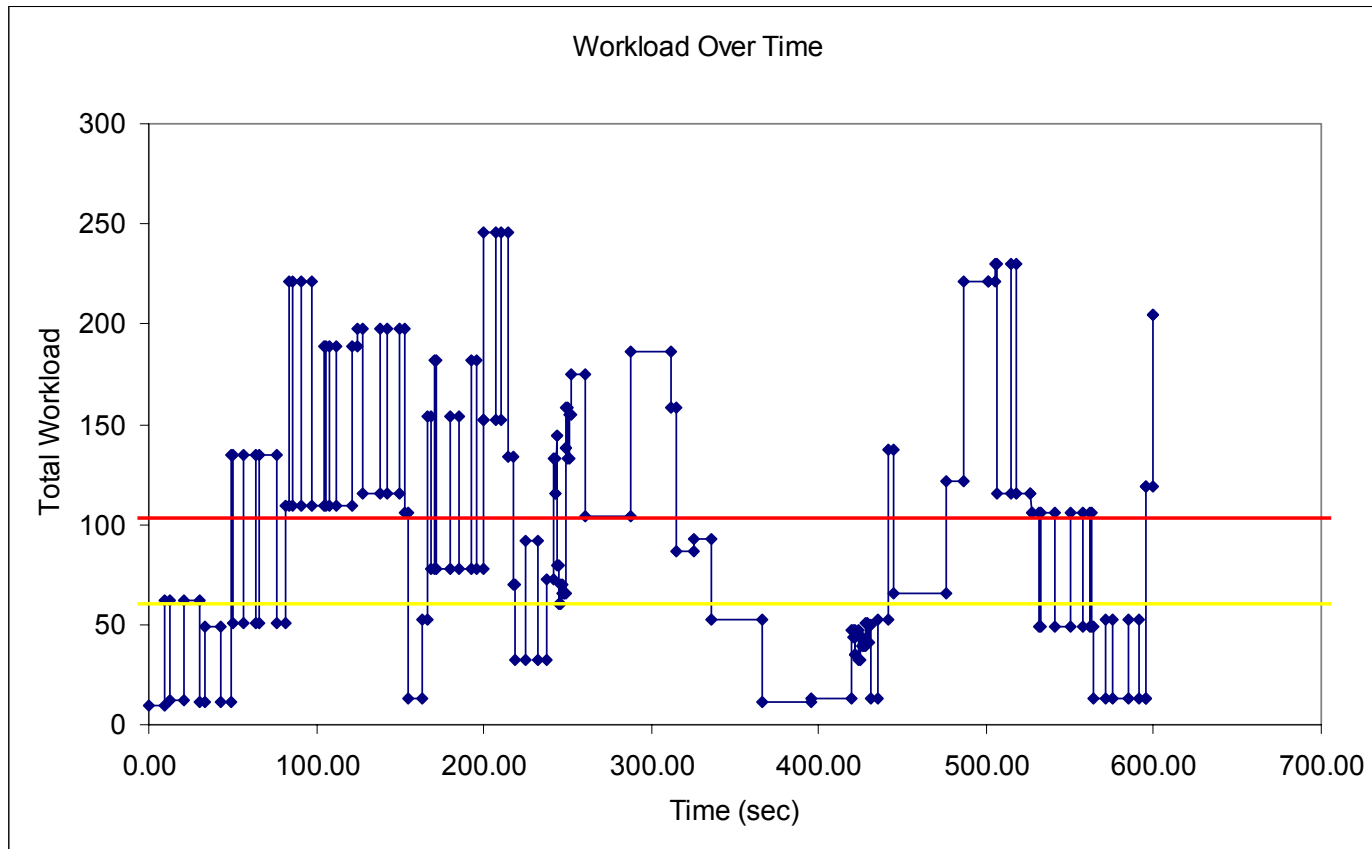
Overall Workload		Driver	Commander	Gunner
	Max Value	56	34	33
	# times>40	28	0	0

Gunner-Driver and Commander

		Max Value		#times >7	
		Gunner-Driver	Commander	Gunner-Driver	Commander
Workload	Visual	25	13	256	11
	Auditory	16	1	13	0
	Cognitive	25	16	232	16
	Psychomotor	6	16	0	17

Overall Workload		Gunner-Driver	Commander
	Max Value	60	39
	# times >40	42	0

FCS Modeling Results CG



Driving Model

Examining Semi-Autonomous Off Road Driving from a HIP Perspective

Experimental Design: 3x2x2 full factorial, “within subject”

Independent variables:

- ◆ Operator control (direct, teleoperated, semi-autonomous)
- ◆ Obstacle frequency (low, high)
- ◆ Vehicle reliability (low, high)

Dependent variables:

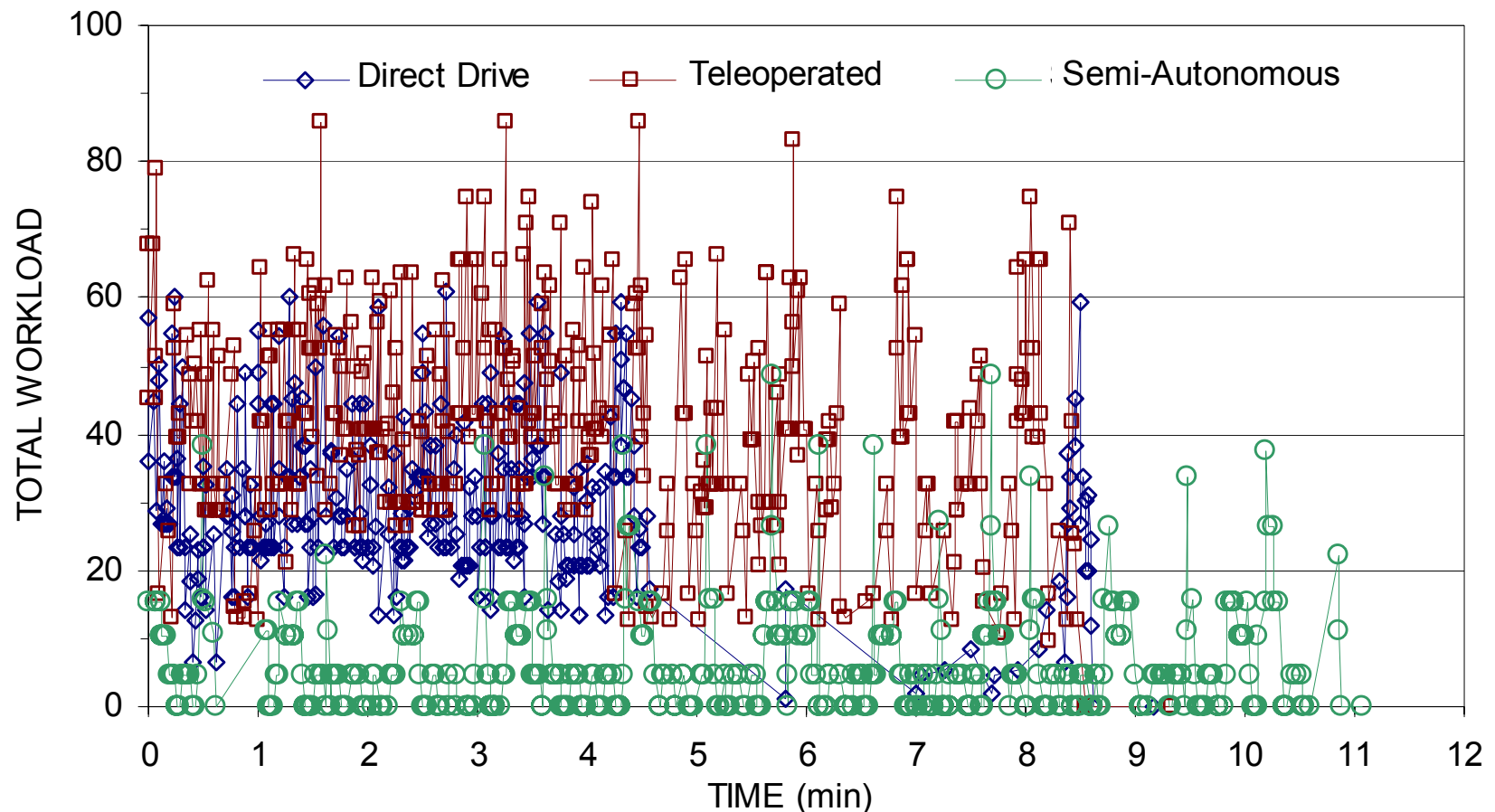
- ◆ Driver workload
- ◆ Mission completion time
- ◆ Mission completion rate

Sample size: determined with modeling approach



Examining Semi-Autonomous Off Road Driving from a HIP Perspective

Results: Workload; low obstacle; low reliability





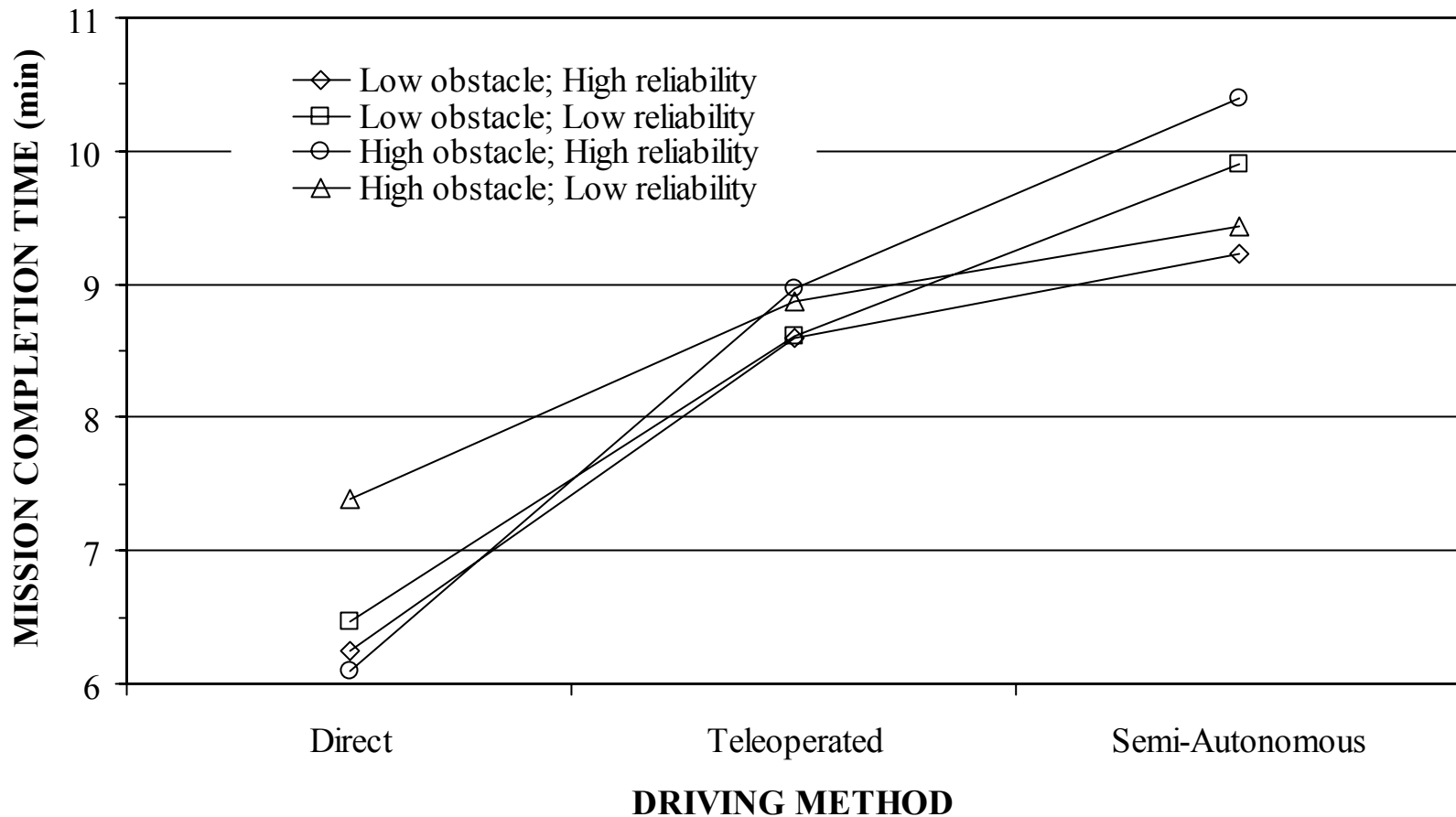
Examining Semi-Autonomous Off Road Driving from a HIP Perspective

Results: Direct driving workload spike

	Resources			
Concurrent Tasks	Visual	Auditory	Cognitive	Psychomotor
Talk	0.0	4.9	4.6	1.0
Coast	0.0	1.0	0.0	0.0
Don't steer	0.0	0.0	0.0	0.0
Recognize path	5.4	0.0	1.2	0.0
Determine dist. to objective	5.0	0.0	6.8	0.0
Assess orientation	5.0	0.0	1.0	0.0
Assess traction	0.0	4.3	1.0	0.0
Assess motion	3.7	1.0	4.6	0.0
Assess function	3.7	4.3	3.7	0.0
Resource Subtotal	22.8	15.5	22.9	1.0
Overall Resource Total	62.2			

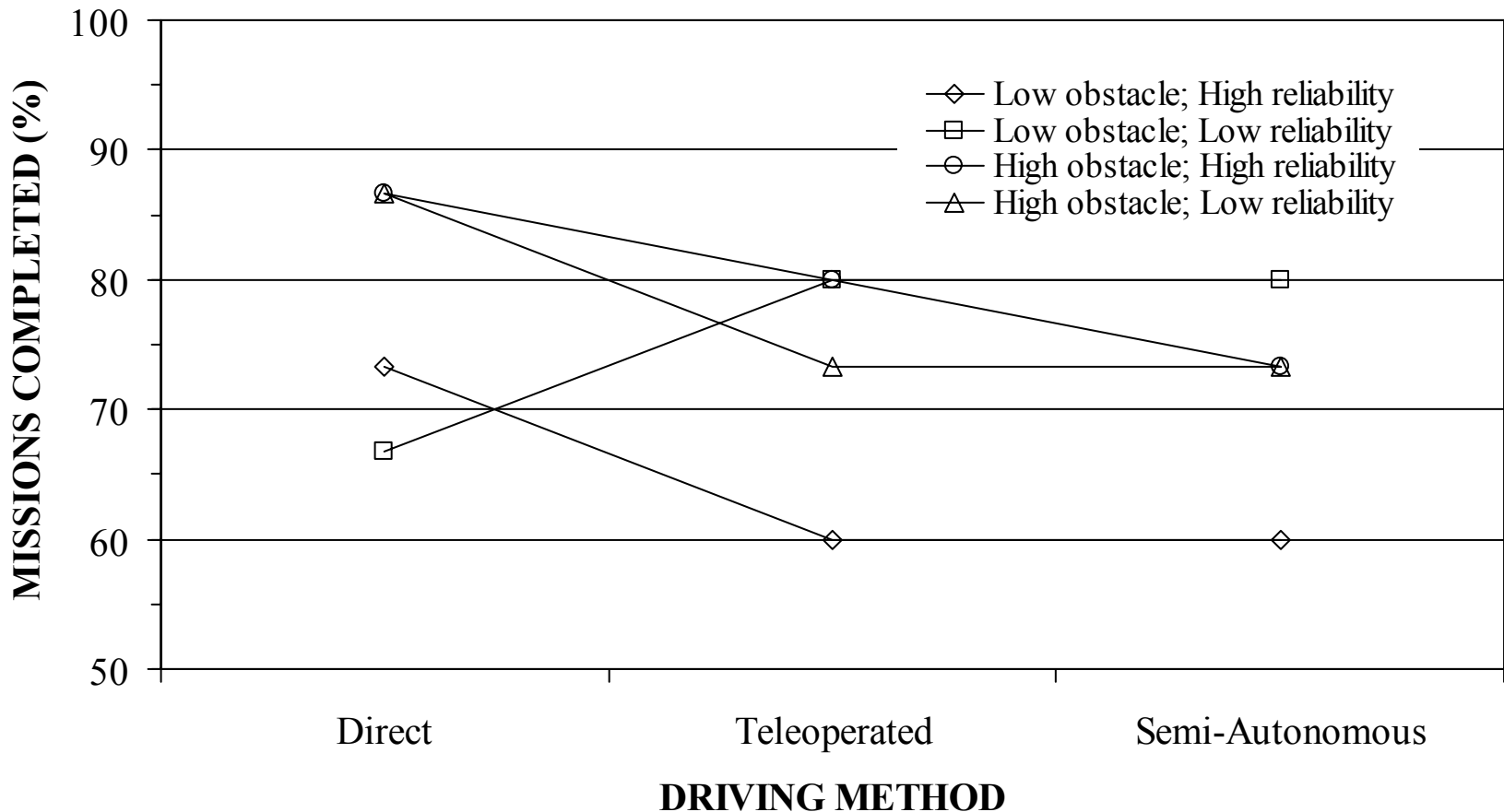
Examining Semi-Autonomous Off Road Driving from a HIP Perspective

Results: Mission completion time



Examining Semi-Autonomous Off Road Driving from a HIP Perspective

Results: Mission completion rate



Define Soldiers



Define Soldiers Analyses

- ◆ *Stand Alone*
- ◆ Operators in *Define Mission*
- ◆ Maintainers in *Define Equipment*
- ◆ MOSs in *Define Force*



Personnel



Characteristics

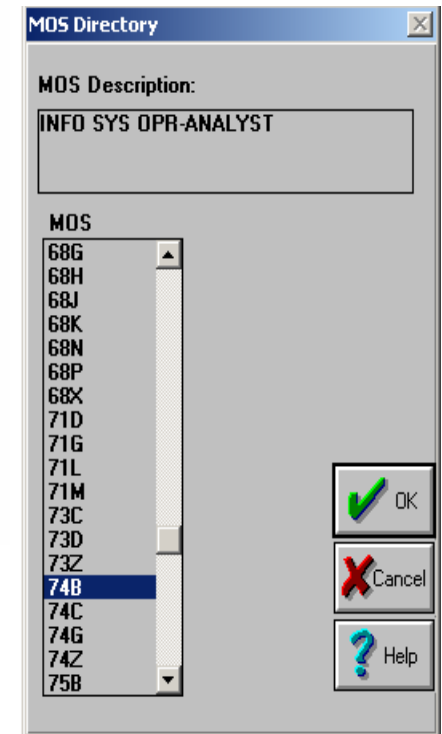
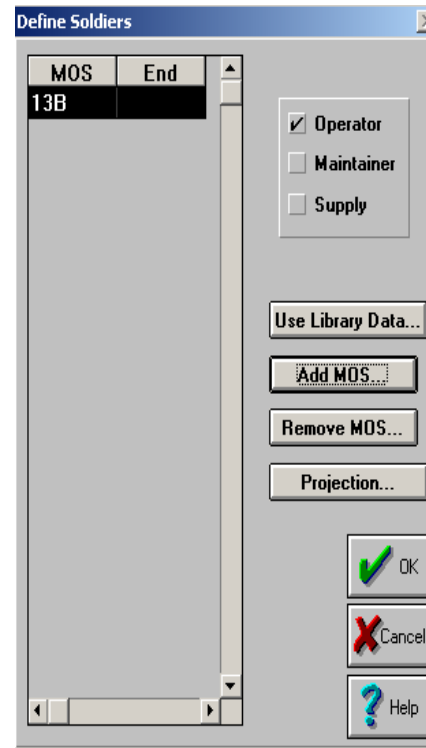


Define Soldiers

- ◆ Add or Delete MOSs
- ◆ Run Projection Model
 - Optional, but required to look at Personnel Reports
- ◆ Adjust Projection Model Parameters
 - Optional

Add or Delete MOSs

- ◆ Operator, Maintainer or Supply
- ◆ “Dummy” MOS’s (for Civilians or Contractors) & Officers



Performance Moderators



Predicting Human Performance

Define Mission

Discrete event task networks

- Performance measures
 - » Time
 - » Accuracy

Evaluate performance under different conditions

Factors affecting human performance

- Personnel characteristics
- Sustainment training
- Environmental stressors



Using Performance Moderators

- ◆ VACP or Goal Oriented missions only
- ◆ Apply stressors via
 - individual task
 - all tasks for an MOS or crew position
- ◆ Tasks must be described via "taxons"

Not all tasks are affected in the same way or by the same performance moderator

“...categories used to describe the composition of a task.”

1. Visual Recognition/Discrimination
2. Numerical Analysis
3. Information Processing/Problem Solving
4. Fine Motor Discrete
5. Fine Motor Continuous
6. Gross Motor Light
7. Gross Motor Heavy
8. Communication – Oral
9. Communication - Read & Write

The Nine IMPRINT Taxons, Their Descriptions, and Task Examples (Allender, Salvi et al., 1997)

Taxons	Definitions	Examples
Visual	Requires using the eyes to identify or separate targets or objects	<ul style="list-style-type: none"> Seeing something move and then recognizing it as an enemy tank
Numerical	Requires processing arithmetical or mathematical calculations	<ul style="list-style-type: none"> Measuring an azimuth on a map with a protractor Estimating the distance between two points on a map
Cognitive (Problem Solving and Decision)	Requires processing information mentally and reaching a conclusion	<ul style="list-style-type: none"> Locating a fault in an electrical system after troubleshooting Selecting the best firing position for a machine gun
Fine Motor Discrete	Requires performing a set of distinct actions in a predetermined sequence mainly involving movement	<ul style="list-style-type: none"> Assembly and disassembly of the M-16 rifle Starting the engine of a truck
Fine Motor Continuous	Requires expending extensive physical effort or exertion to perform an action	<ul style="list-style-type: none"> Driving a vehicle Tracking a moving target
Gross Motor Heavy	Requires expending extensive physical effort or exertion to perform an action	<ul style="list-style-type: none"> Lifting an artillery round Loosening a very tight bolt with a wrench
Gross Motor Light	Requires moving the entire body (i.e., not just the hands) to perform an action without expending	<ul style="list-style-type: none"> Getting into a prone firing position Evacuating a tank
Communication (Read and Write)	Requires either reading text or numbers that are written somewhere or writing text or numbers that can	<ul style="list-style-type: none"> Reading a preventive maintenance checklist for a vehicle Writing a letter home
Communication (Oral)	Requires either talking or listening to another person	<ul style="list-style-type: none"> Giving a situation report by radio Receiving a password from someone while on guard duty

Assigning Taxons

Taxons are used to calculate impact of performance moderators

Task Information

ID: Name:

Perceptual:

☐ Visual Recognition / Discrimination

Cognitive:

☐ Numerical Analysis

☐ Information Processing / Problem Solving

Motor:

☐ Fine Motor - Discrete

☐ Fine Motor - Continuous

☐ Gross Motor - Light

☐ Gross Motor - Heavy

Communication:

☐ Oral

☐ Reading and Writing

Total Weight =

Time&Acc Effects Failure Workload Crew Assgn. Taxon

< Previous

Next >

OK

Cancel

Help

Rules

- ◆ Weightings must equal 1.0
- ◆ No more than 3 taxons per task

Two methods

- ◆ User defines for each task
- ◆ Convert VACP workload ratings into taxon assignment



Performance Shaping Functions

◆ Used Project A database - ARI

- ◆ 1985 data
- ◆ 9,500 soldiers total
- ◆ 9 different military occupational specialties
- ◆ full data set on 9-MOS sample = 5,000 soldiers
- ◆ updated in 1997 with longitudinal data

11B - Infantryman
13B - Cannon Crewman
19E - Tank Crewman
31C - Radio Teletype Op
63B - Veh & Gen. Mech Spc.
71L - Admin Spec
91A - Med Care Spec
88M - Motor Transport Operator
95B - Military Police

- ◆ Derived algorithms describing relationship of MOS personnel characteristics and training frequency & recency with task performance by task type
- ◆ Provided "what if" options in IMPRINT



Personnel Characteristics

ASVAB*
Composite
CL-ST
.....
Test Score
Category Cutoff
0 - 135
.....
Test Score
Category
II - IV

Assign Personnel Characteristics

MOS and Job:
19D Driver

Mission:
Commander-gunner + Driver Treatment 3

Function:
All

Tasks:
All

Personnel Characteristics

ASVAB Composite:
CO

CutOff:
90

Test Score Category:
IIIB

Review...
Apply

OK
Cancel
Help

Personnel Characteristics **Training Frequency** **Stressors**

*Armed Services Vocational Aptitude Battery



Impact of Personnel Characteristics

(currently modeled in IMPRINT)

Taxons	Increase/decrease of ASVAB affects:
Visual	A
Numerical Analysis	T/A
Information Processing	T/A
Fine Motor - Discrete	T/A
Fine Motor - Continuous	
Gross Motor - Light	A
Gross Motor - Heavy	
Commo (Reading & Writing)	T/A
Commo (Oral)	A

T = affects task time, A = affects task accuracy, TA= affects both

Sustainment Training

Training Frequency

Less than twice a
year – once a
week or more

Assign Training Frequency

MOS and Job:
19D Driver

Mission:
Commander-gunner + Driver Treatment 3

Function:
All

Tasks:
All

Training Frequency:
Once a month

Review...
Apply

OK
Cancel
Help

Personnel Characteristics Training Frequency Stressors

Taxons	Less than twice a year	Less than once a month	Once a month (default)	2 or 3 times a month	Once or more a week
Visual					
Numerical Analysis	T/A	T/A	T/A	T/A	T/A
Information Processing					
Fine Motor - Discrete	A	A	A	A	A
Fine Motor - Continuous					
Gross Motor - Light					
Gross Motor - Heavy					
Commo (Reading & Writing)	T/A	T/A	T/A	T/A	T/A
Commo (Oral)					

T = affects task time, A = affects task accuracy, TA= affects both

Environmental Stressors Screen

Assign Stressors

MOS and Job:

19D Driver

Mission:

Commander-gunner + Driver Treatment 3

Function:

All

Tasks:

All

Cold

Temperature:

N/A

Wind (knots):

N/A

Heat

Temperature:

N/A

Humidity [%]:

N/A

Noise

Distance(feet):

N/A

Decibels:

N/A

MOPP Level

N/A

Sleepless Hours

N/A

Fahrenheit

Celsius

Review...

Apply

OK

Cancel

Help

Personnel Characteristics

Training Frequency

Stressors



Environmental Stressors

Heat	measured by	Temperature & Humidity
Cold	measured by	Temperature & Wind speed
Noise	measured by	Distance & Noise level (dbs)
MOPP	measured by	Level (0 - 4)
Sleepless Hours	measured by	Hours since last slept

**When stressors are applied to tasks,
either accuracy, time, both or neither are affected**

Taxon	MOPP	Heat	Cold	Noise	Sleepless Hours
Visual	T	A	T		
Numerical		A			TA
Cognitive		A			TA
Fine Motor Discrete	T	A	T		
Fine Motor Continuous					
Gross Motor Light	T		T		
Gross Motor Heavy					
Commo. (Read & Write)		A			
Commo. (Oral)	T	A		A	

T = affects task time, A = affects task accuracy, TA= affects both

Not all tasks are affected in the same way or by the same stressor

IMPRINT Environmental Stressors and the Taxon Types Affected by Either Time or Accuracy or Both (adapted from Micro Analysis & Design and Allender, Salvi et al., 1997)

Taxons	MOPP	Heat	Cold	Noise	Sleepless Hours
Visual	T	A	T	NO DATA	A
Numerical	NO DATA	A	NO EFFECT	NO DATA	TA
Cognitive (Problem Solving and Decision Making)	NO DATA	A	NO EFFECT	NO DATA	TA
Fine Motor Discrete	T	A	T	NO DATA	NO DATA
Fine Motor Continuous	NO DATA	NO DATA	NO DATA	NO DATA	T
Gross Motor Light	T	NO DATA	T - CONFLICT	NO DATA	NO EFFECT
Gross Motor Heavy	NO DATA	NO DATA	NO DATA	NO DATA	NO EFFECT
Communication (Read and Write)	NO DATA	A	NO DATA	NO DATA	NO DATA
Communication (Oral)	T	A	NO DATA	A	NO DATA

T = Affects task time A = Affects task accuracy TA = Affects both NO DATA = No research identified for input T – CONFLICT = current data shows a conflict with current IMPRINT degradation and the literature Items in bold are new stressor degradations not currently in IMPRINT



Stressor Update in Process...

- ◆ Hours since last sleep
 - IMPRINT too optimistic! Impact at < 24 hours
 - Does affect all taxons
- ◆ Circadian rhythm
 - Important stressor including interaction w/ sleep loss
 - Need time of day interface
- ◆ Nuclear, biological, & chemical
 - Exposure effects, type & time; need to map to IMPRINT taxons
- ◆ Vibration
 - Dimensions of vibration
- ◆ Noise
 - Does affect cognitive tasks
- ◆ Some empty cells in IMPRINT matrix are OK

Combining Stressors

$$\mathbf{DF}_T = \prod_{i=1,n} \sqrt[i]{\mathbf{DF}_i}$$

Power Function



Where:

\mathbf{DF}_T = Total degradation factor

\mathbf{DF}_i = The i^{th} degradation factor when
when ordered from largest effect to
smallest effect

n = Number of degradation factors

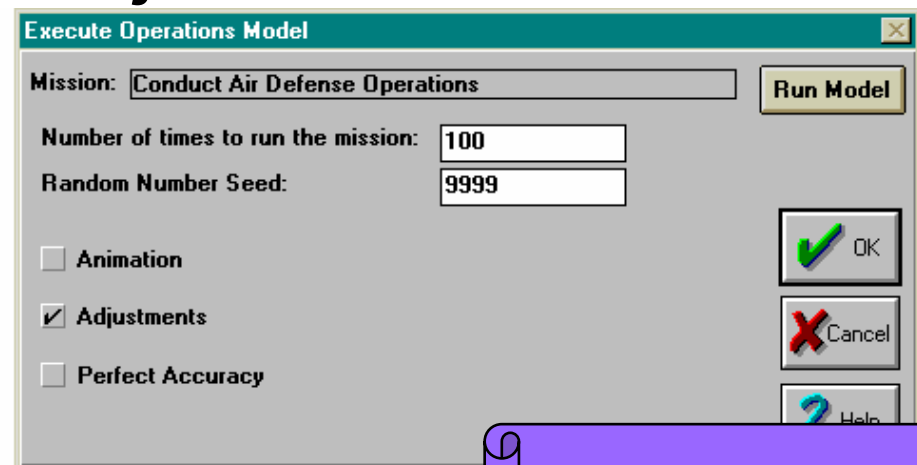


Applying All PTS Options

- ◆ First apply ***Personnel Characteristics***
- ◆ Then apply ***Training Frequency***
- ◆ Apply ***Stressors*** last

Running the Model with PTS Options

- ◆ Run baseline model first
- ◆ Apply PT and/or S
- ◆ Review effects by task
- ◆ Re-run model with Adjustments selected
- ◆ Compare outputs with baseline



 **Practical
Exercise**

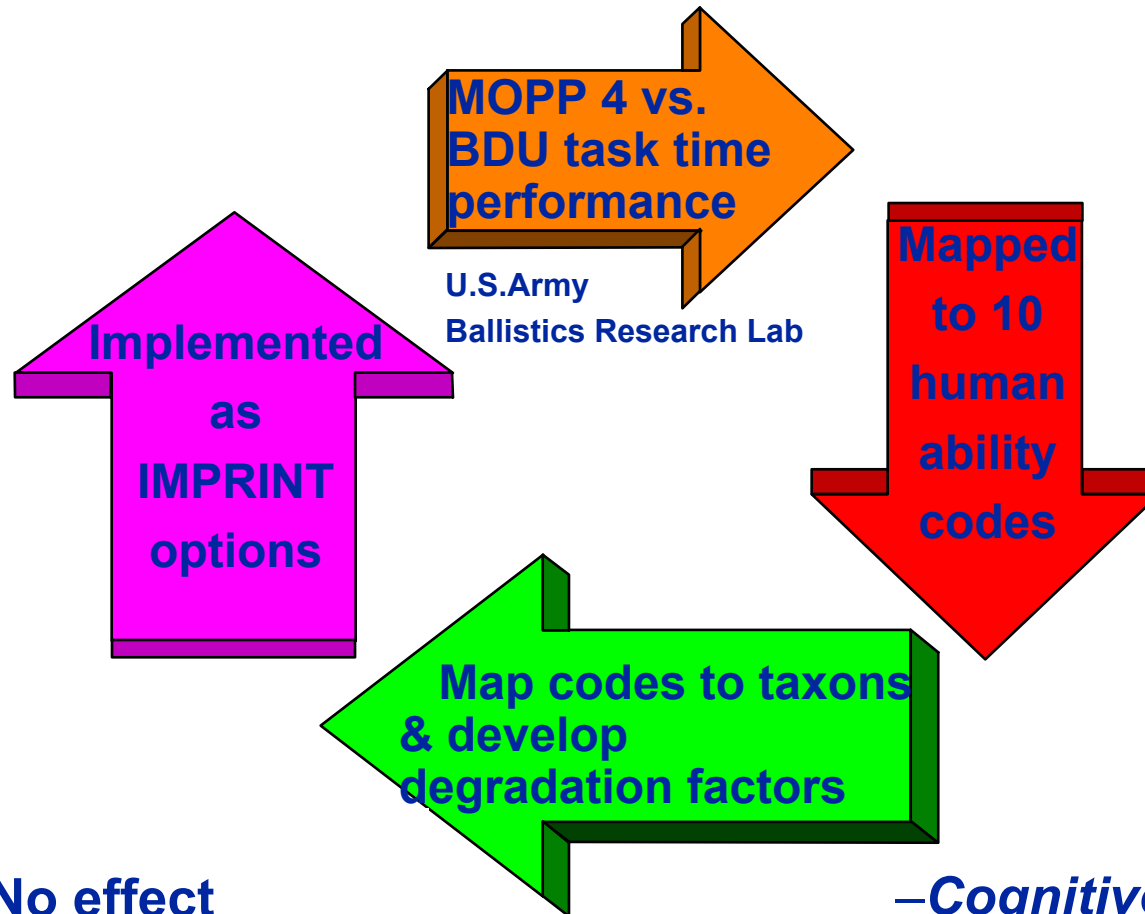
Workload to Taxons

Mental Workload Ratings	Taxons
<i>Visual</i> 1.0, 3.7, 4.0, 5.0, 5.4, 7.0	Visual
<i>Cognitive</i> 7.0	Numerical Analysis
<i>Cognitive</i> 1.0, 1.2, 3.7, 4.6, 5.3, 6.8	Information Processing
<i>Psychomotor</i> 2.2, 4.6, 5.8, 7.0	Fine Motor - Discrete
<i>Psychomotor</i> 2.6	Fine Motor - Continuous
---	Gross Motor - Light
---	Gross Motor - Heavy
<i>Auditory</i> 4.9, 6.6, 7.0 <i>Psychomotor</i> 1.0	Commo (Reading & Writing)
<i>Visual</i> 5.9 <i>Psychomotor</i> 6.5	Commo (Oral)
<i>Auditory</i> 1.0, 2.0, 4.2, 4.3	---

Note: VACP workload scores do not map to Gross Motor taxons because workload channels are mental not physical workload



Development of MOPP Degradation Factors



MOPP 0 = No effect

...

–MOPP 4 = Up to 1.7 X as long

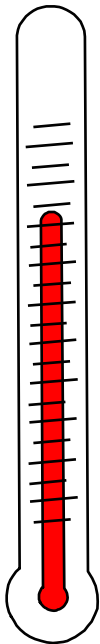
–Cognitive degradation?

–Accuracy degradation?

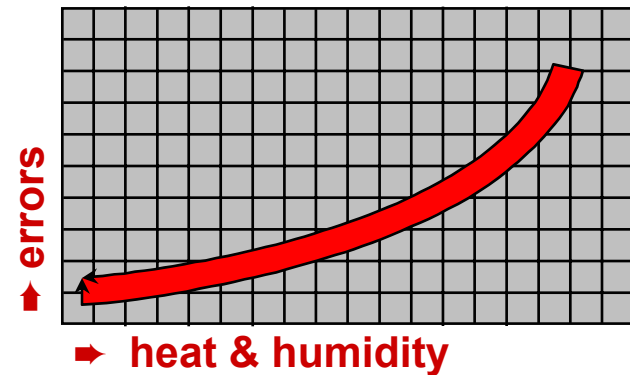
–Work rate parameter?

Development of Heat Degradation Factors

- ◆ Heat degradation factors in IMPRINT derived from studies relating heat stress to inaccurate performance



- » Bioastronautics Data Book, 1981
- » Parker, 1973
- » MIL-HDBK-759A



- *Additional parameters (work rate, clothing, etc.)?*

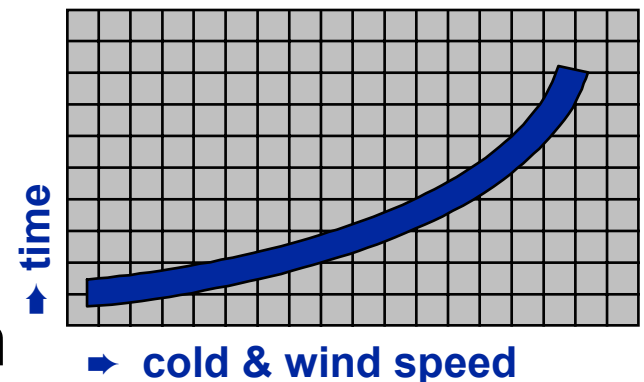
Development of Cold Degradation Factors

◆ Cold degrades task time as a function of ambient temperature and wind velocity

- Derived from Teichner (1958) relating wind chill to % performance loss

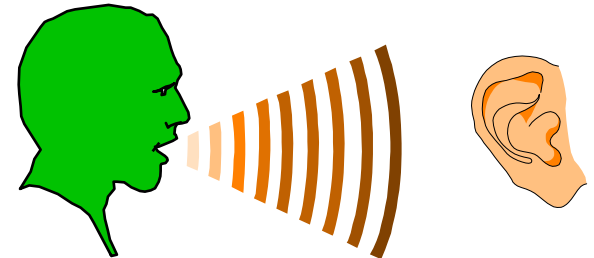
- » One for visual reaction time & fine motor discrete
- » Another for gross motor light

- Assumes bare skin
- Assumes linear degradation across decreasing temperatures



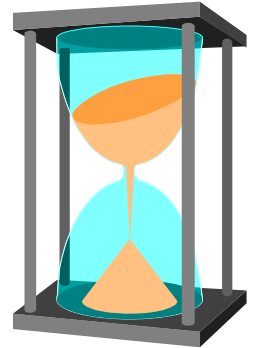
Development of Noise Degradation Factors

- ◆ Noise degrades task accuracy as a function of noise level & speaker-listener distance
 - Derived from Human Engineering Design Criteria MIL-STD-1472C
 - Need to consider communication frequency & voice level



Development of Sleepless Hours Degradation Factors

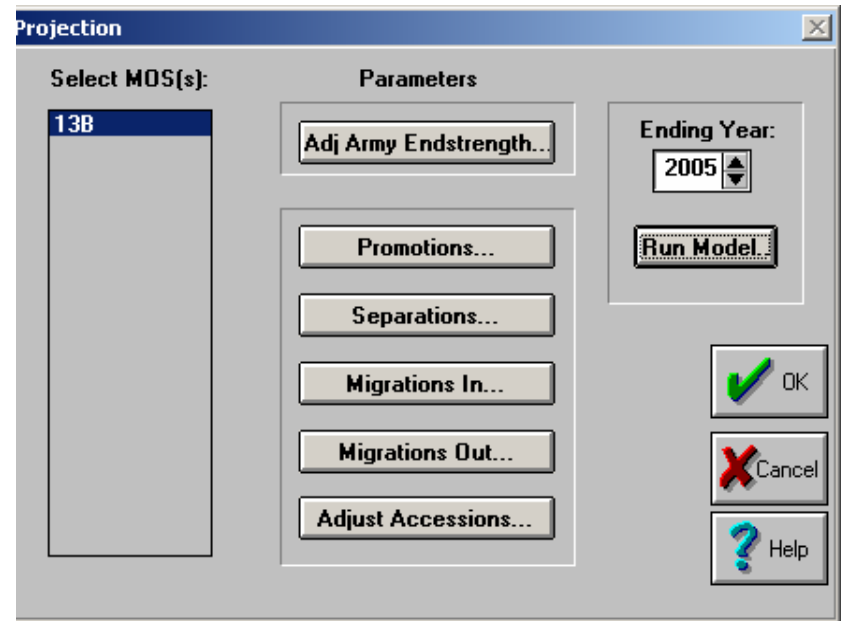
- ◆ Hours since last sleep degrades time & accuracy
 - Derived from a review of several studies
 - Cognitive performance is more sensitive to degradation than physical strength and endurance tasks
 - Decline in performance is roughly 25% for every 24 hours of operation
 - *Need degradation for non-cognitive work*



Projection Model

Projection Model Data

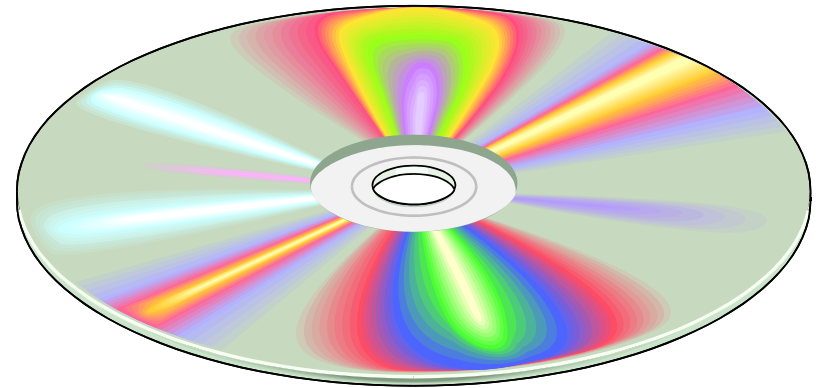
- ◆ Current inventory
- ◆ Promotion rates
- ◆ Separation rates
- ◆ Migration in & out rates
- ◆ Historical accessions



Use Army Library Data

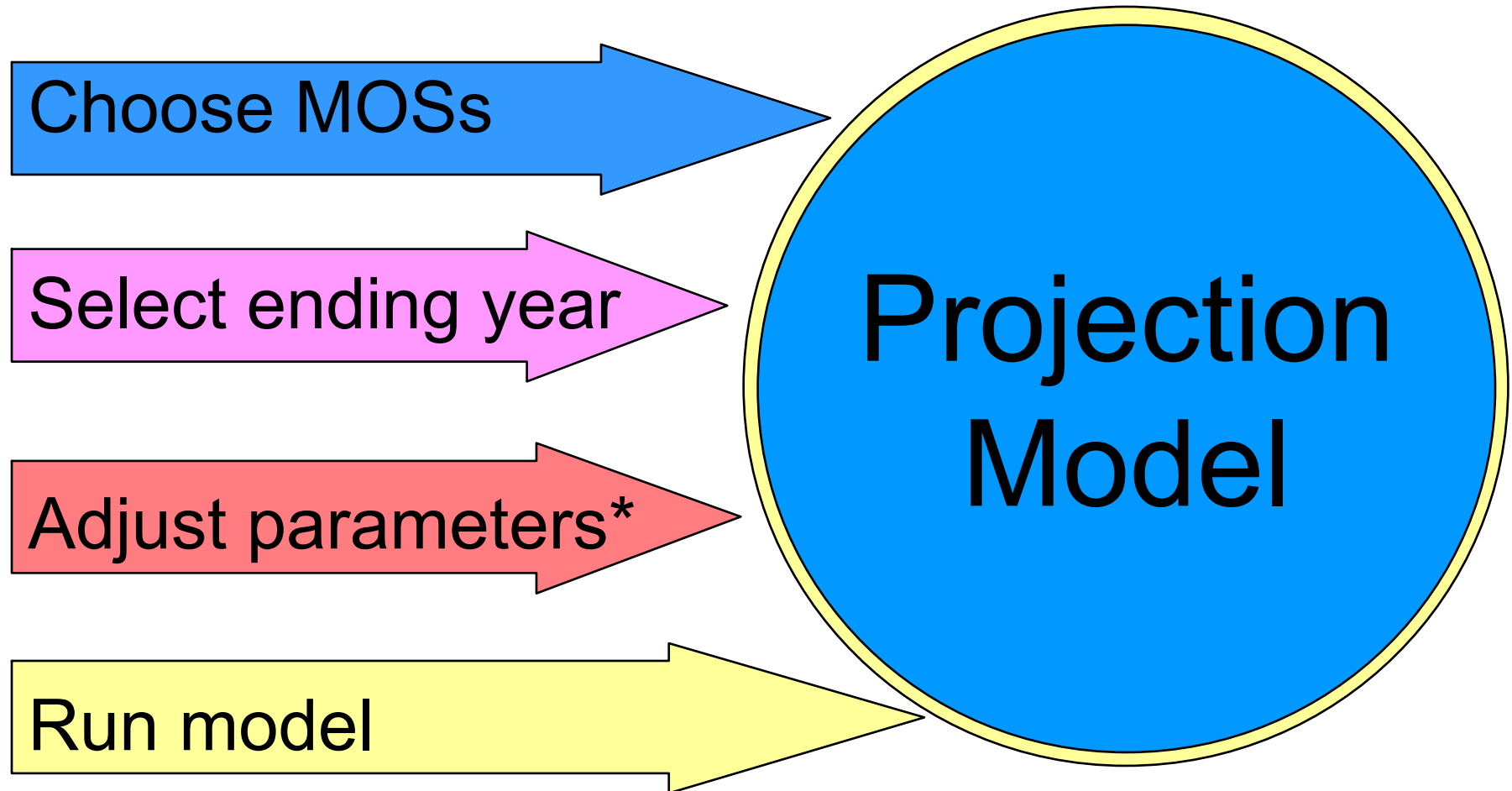
- ◆ MOS data for 22 historical systems
- ◆ Operators and maintainers
- ◆ Associated personnel characteristic data

**MARC Maint.
Database**



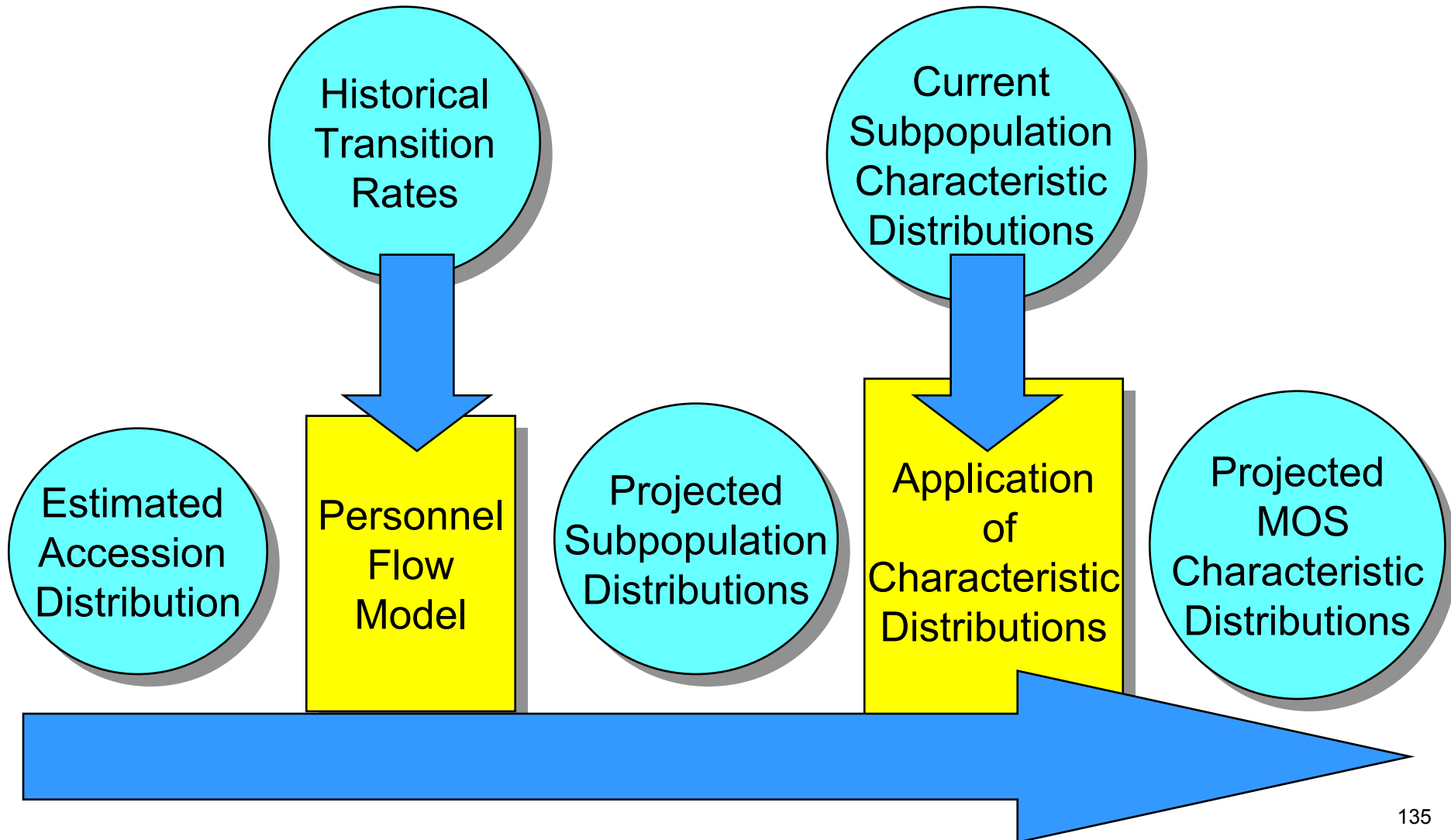
**Enlisted Master
File**

Run Projection Model

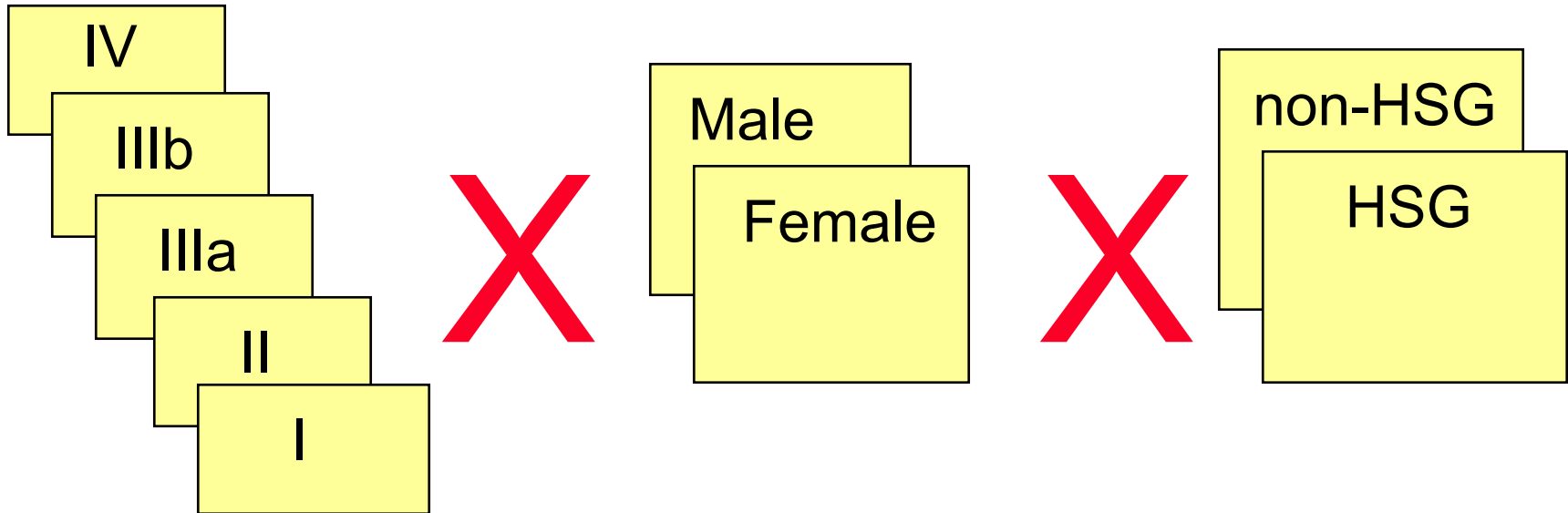


* optional step

Projection Model



By MOS and Grade



Each subpopulation is flowed separately

Define Soldiers Reports

Projection Report Criteria

MOS:
13B

Test Score Cat

- ☒ I
- ☒ II
- ☒ IIIa
- ☒ IIIb
- ☒ IV

Gender

- ☒ Male
- ☒ Female

Reported Year:
2005

Education

- ☒ High School Graduate
- ☒ Non-High School Graduate

Printer Setup...

Report...

☒ OK

☒ Cancel

☒ Help

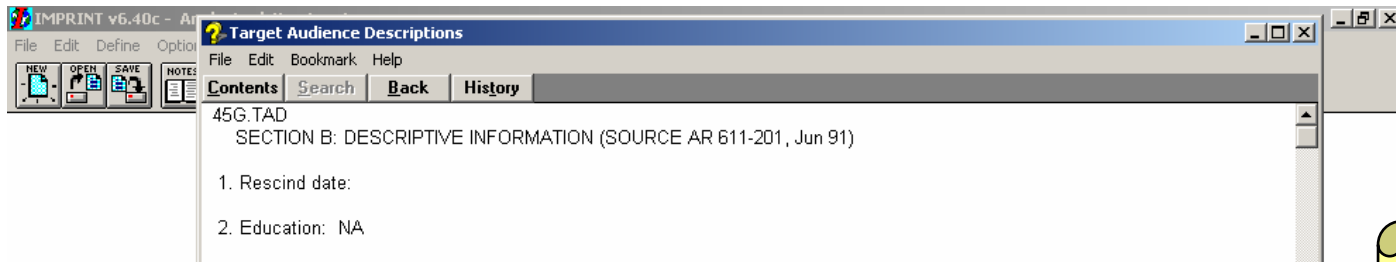
Define Soldiers Reports (cont)

Personnel Characteristics Report Criteria

MOS: 13B	Test Score Cat <input checked="" type="checkbox"/> I <input checked="" type="checkbox"/> II <input checked="" type="checkbox"/> IIIa <input checked="" type="checkbox"/> IIIb <input checked="" type="checkbox"/> IV	Gender <input checked="" type="checkbox"/> Male <input checked="" type="checkbox"/> Female Reported Year: 2005	Printer Setup... Print Report Read Grade Level Weight Lift PULHES (Eyes) ASVAB
Education <input checked="" type="checkbox"/> High School Graduate <input checked="" type="checkbox"/> Non-High School Graduate			<input checked="" type="checkbox"/> OK <input checked="" type="checkbox"/> Cancel <input checked="" type="checkbox"/> Help



Target Audience Description Info



Go to DA PAM 611-21 at:

http://www.usapa.army.mil/USAPA_PUB_search_P.asp

Or

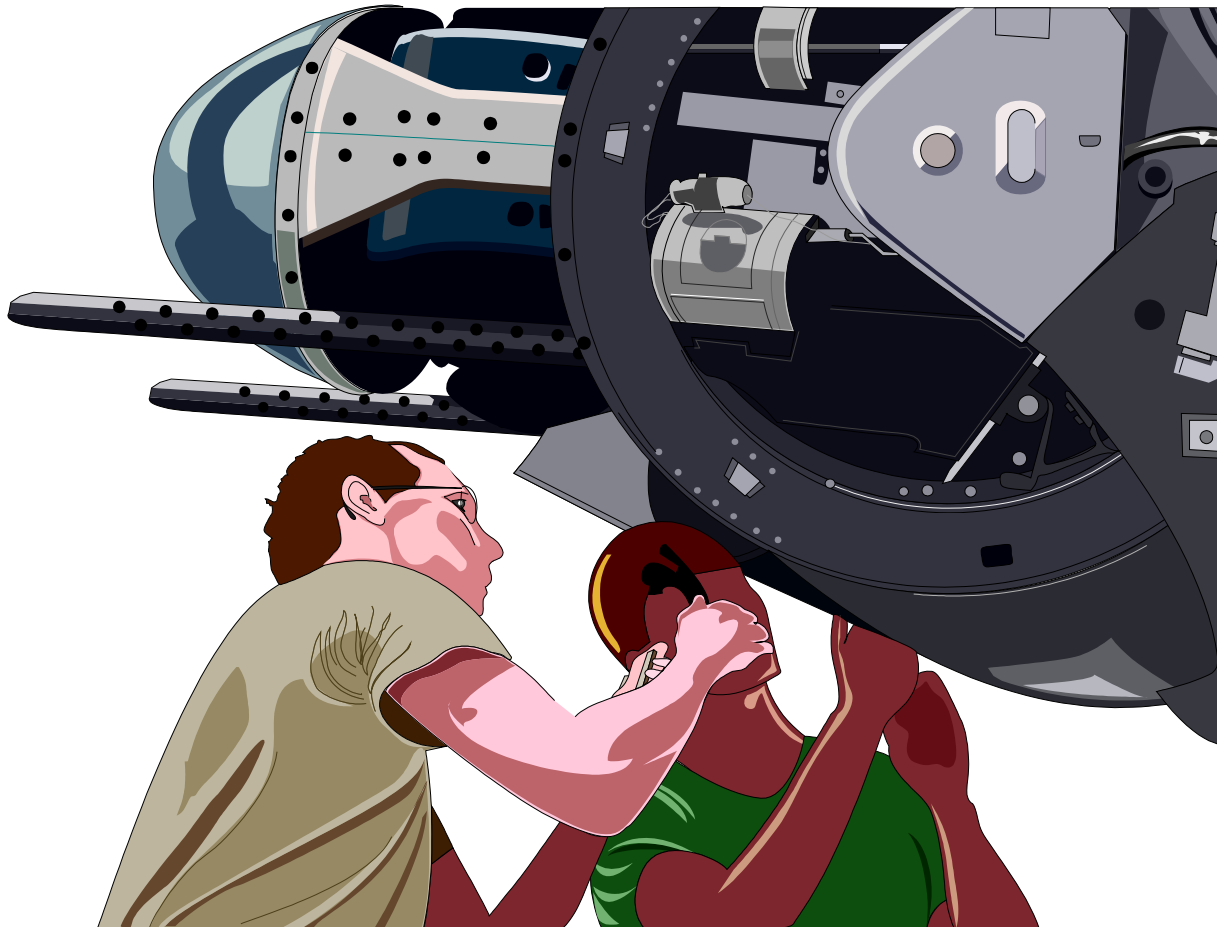
https://www.arl.army.mil/ARL-Directorates/HRED/imb/imprint/p611_21.pdf

and standard electronic and mechanical test equipment.

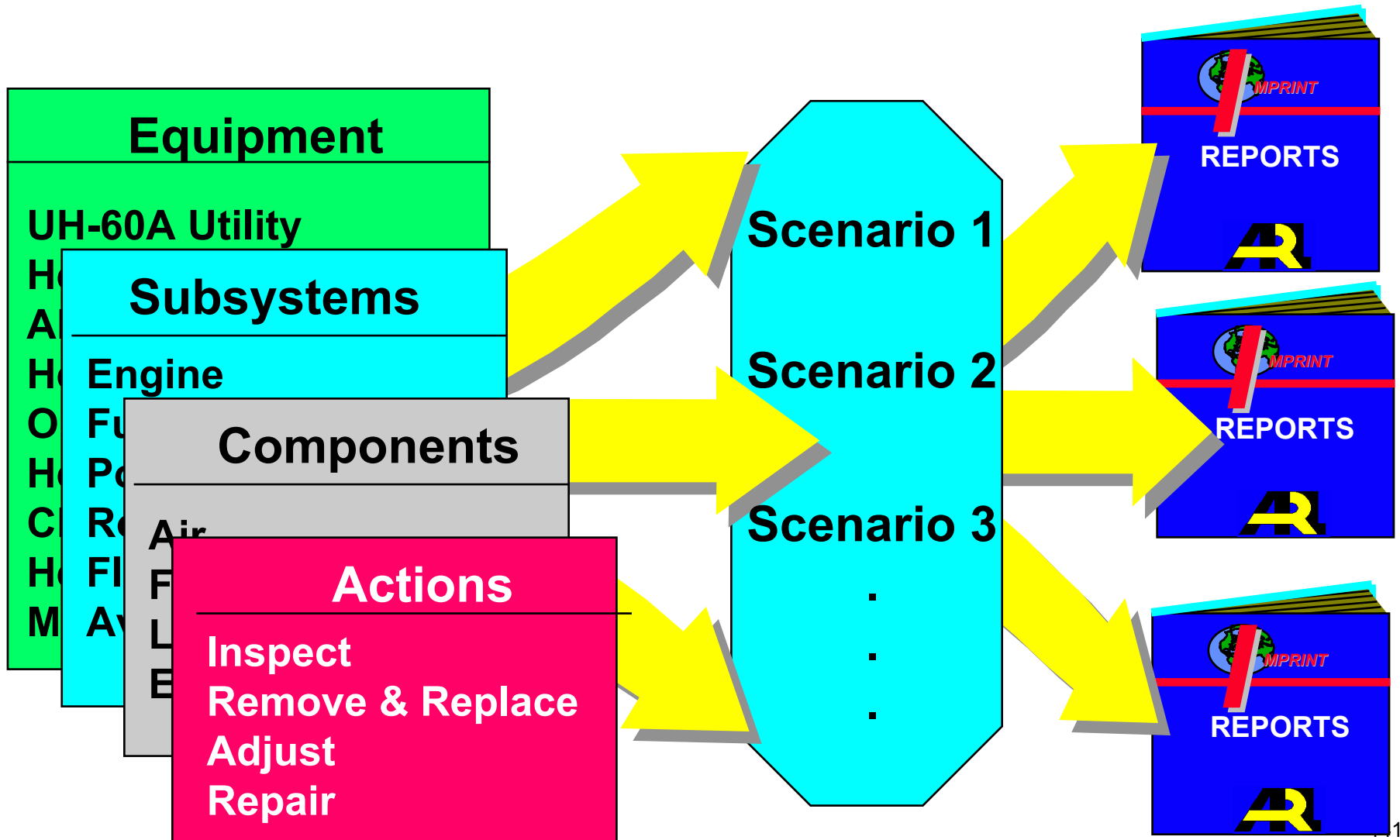
- 10 Applies support maintenance standards and procedures at the DS/GS level.
- 10 Performs corrective support maintenance on previously diagnosed malfunctions on fire control systems used in combat vehicles, off-carriage lasers, designators, and thermal sights.
- 10 Interprets work orders to determine repair or maintenance required.
- 10 Performs analytical maintenance procedures under direct supervision of higher skill level repairers.
- 10 Removes and replaces defective electrical and electronic components/and repairs defective components (less circuit boards).

 **Practical
Exercise**

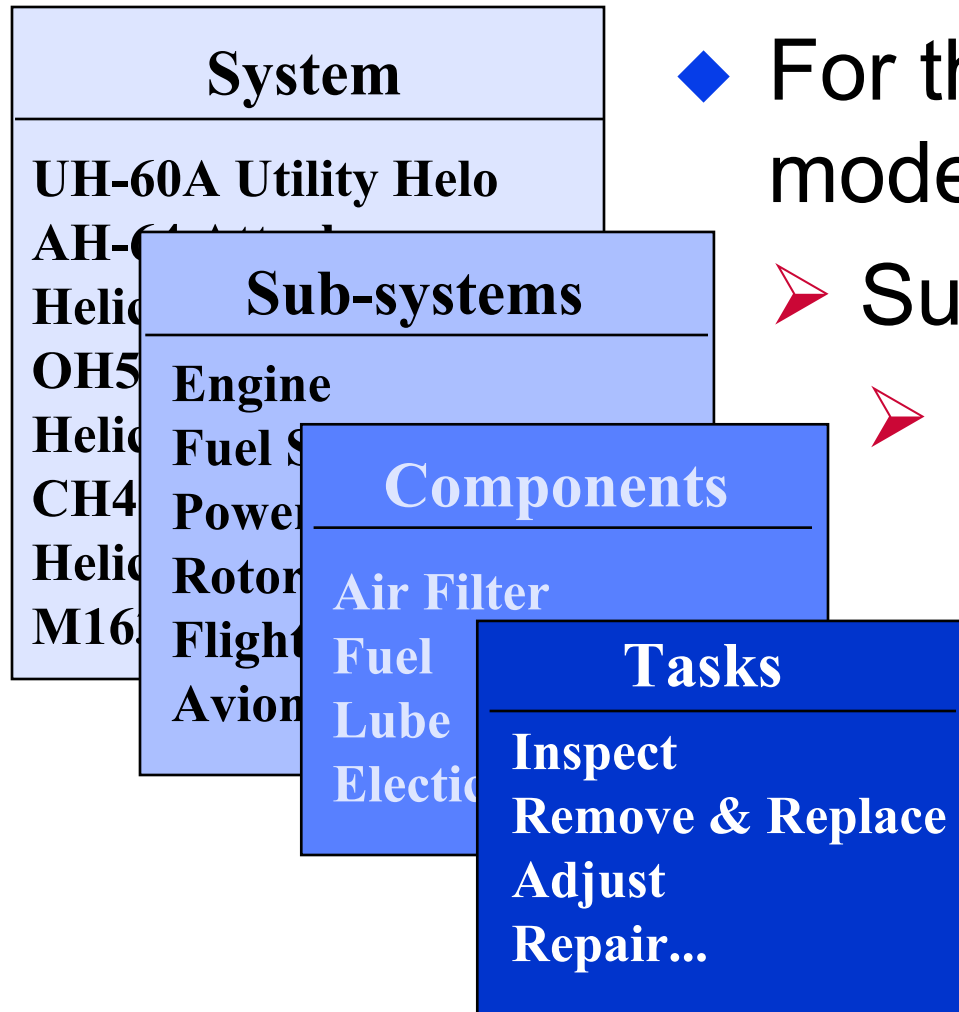
Define Equipment



Define Equipment Process



System-to-Task Decomposition



◆ For the system being modeled, identify

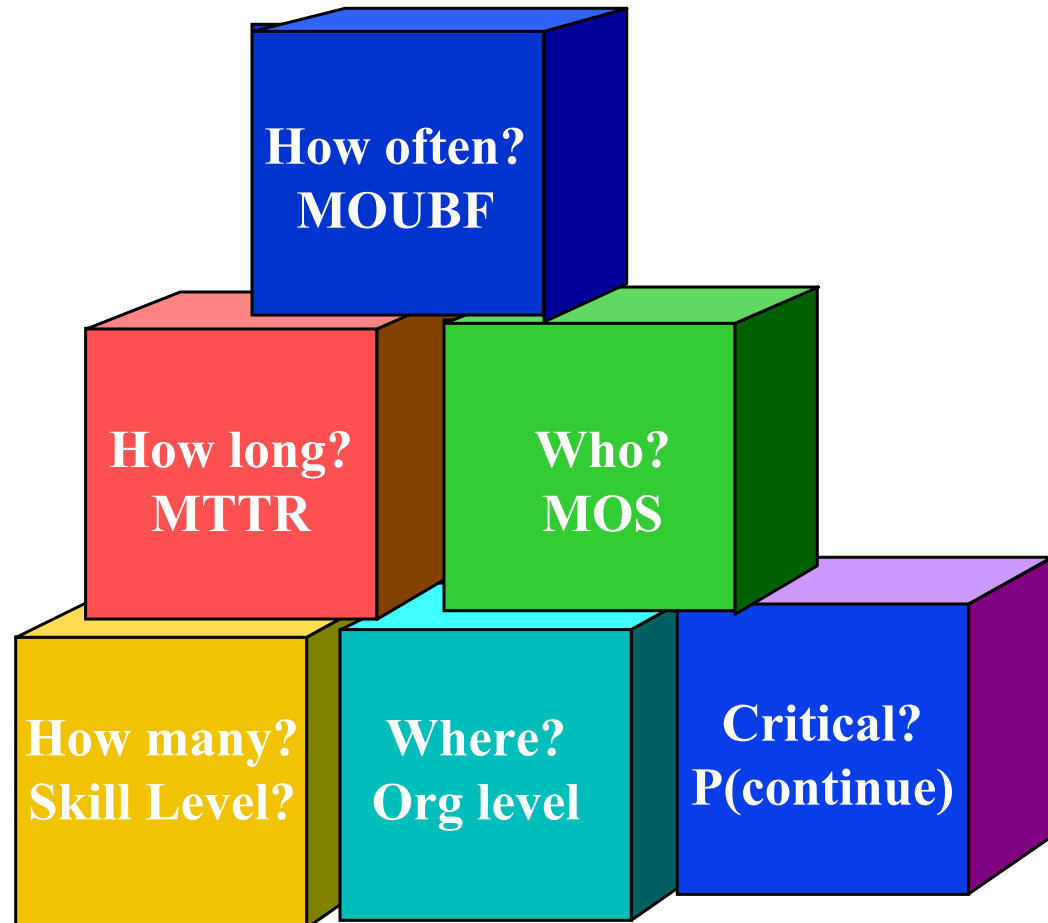
➤ Sub-systems

➤ Components

➤ Tasks which are either corrective or preventive

Maintenance Task Data

- ◆ Mean operational unit between failure (i.e., maintenance actions)
- ◆ Mean time to repair
- ◆ Soldier job specialty
- ◆ How many of what skill level
- ◆ Organizational level
- ◆ Mission criticality



- ◆ System Operational Profile
- ◆ Maintenance Crew
 - Number & types of people available to do the maintenance on each shift
- ◆ Travel Time
 - Amount of time to get system to the people (or people to the system) on the battlefield
- ◆ Repair Parts
 - Likelihood a part is available
 - Average wait time, if not available



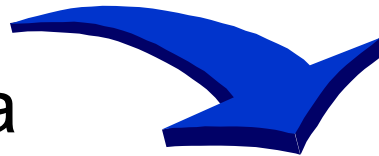
Operational Profile Data Items for Every Segment

◆ Consumables (i.e., Usage) data



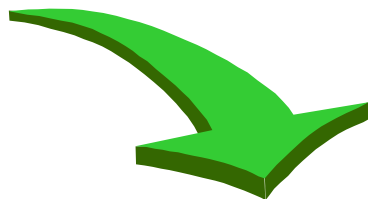
**Distance traveled
Rounds fired
Load Time**

◆ Time & systems data



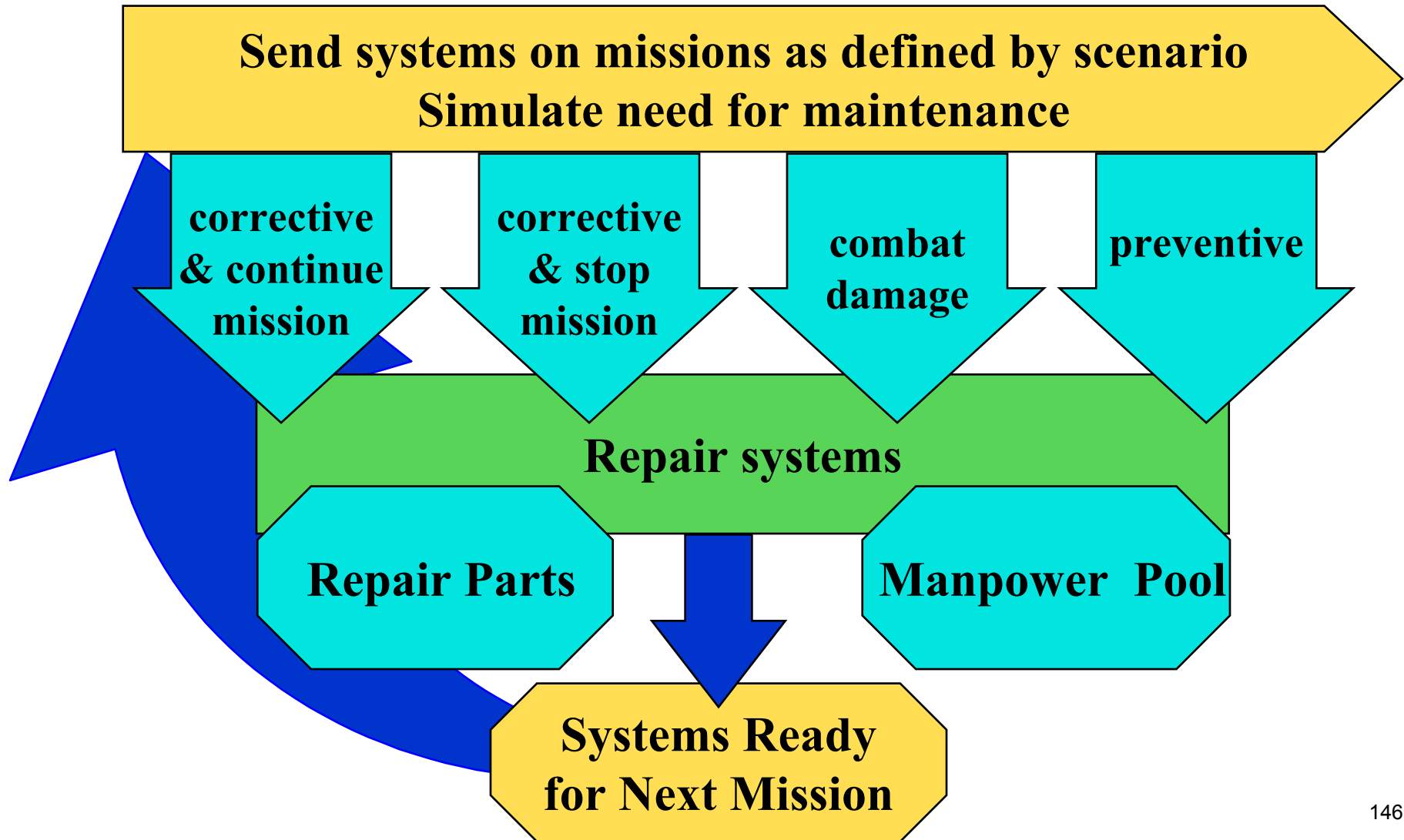
**Start time & day
Duration
Priority
Max and min # systems needed
Number of systems per mission**

◆ Combat data



**Probability of hit
Probability of kill
Replacement time**

Stochastic Maintenance Model



Maintenance Model Reports

Detailed & Summary Measures

- ◆ Maintenance manhours by:
 - task, component, & sub-system
 - preventive & corrective maintenance
 - organizational level
 - soldier job specialty
- ◆ Achieved operational availability & readiness
- ◆ Maintenance to operational hours ratio
- ◆ High driver subsystems
- ◆ Personnel utilization
- ◆ Logistics downtime
- ◆ Combat damage
- ◆ ...



 **Practical
Exercise**

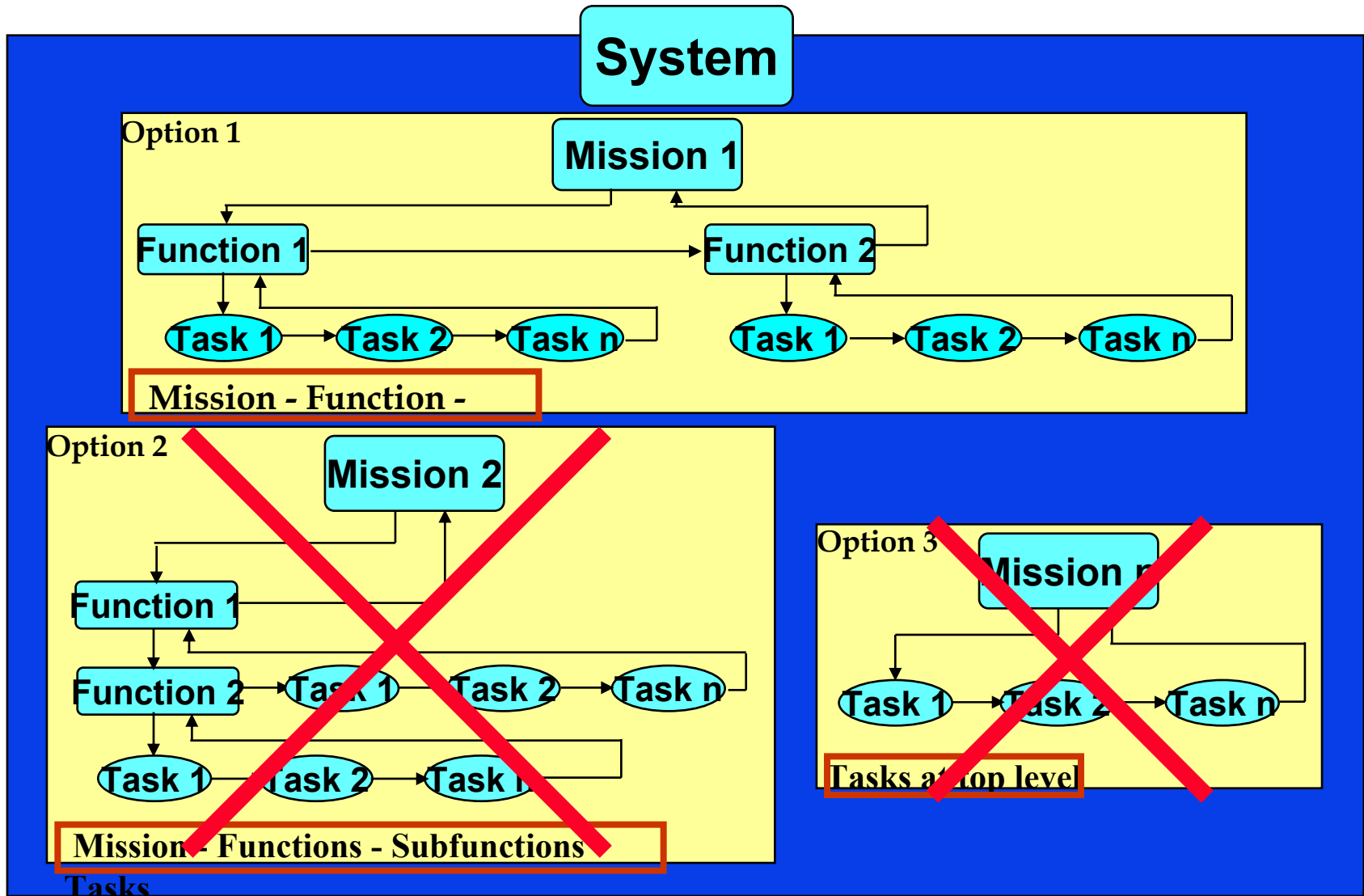
Advanced Modeling



Advanced Modeling vs. Advanced workload

- ◆ Advanced modeling capabilities allow you greater flexibility in controlling the sequence of events in your model
 - Effects tab
- ◆ Advanced workload is another model for predicting workload based on multiple resource theory

Task Network Hierarchy Options in Advanced



Multiple Resources Theory of Mental Workload

**Mission
Tasks**



**Which Brain
Resources
Involved?**



**Degree of
Resource Use?**

1. monitor
alarms

2. decide
response
action

3. pull trigger

•
•
•
n. task n

Visual

Cognitive

Auditory

Motor

Speech



Speech

Visual

Auditory

Motor

Cognitive

- 0.0 No Cognitive Activity
- 1.0 Automatic (simple association)
- 1.2 Alternative Selection
- 3.7 Sign/Signal Recognition
- 4.6 Evaluation/Judgment (consider single aspect)
- 5.3 Encoding/Decoding, Recall
- 6.8 Evaluation/Judgment (consider several aspects)
- 7.0 Estimation, Calculation, Conversion

ADVANCED WORKLOAD CALCULATION:

$$W_T = W_{STD} + (W_{WCC} + W_{BCC})$$

Where:

W_T = Instantaneous Workload at Time T

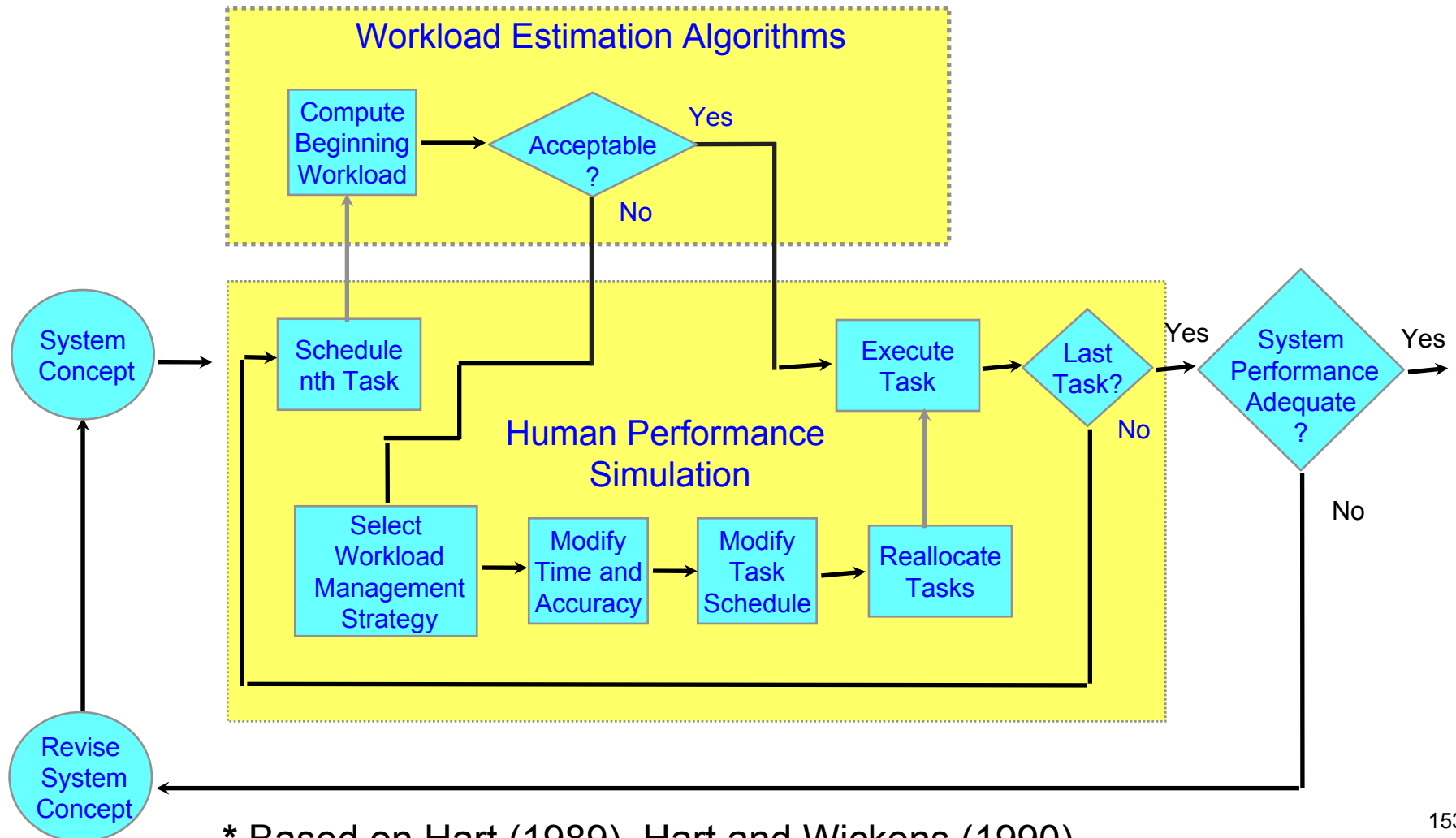
W_{STD} = Workload attributable to the demands of all operator's tasks at time T (Single Task Demands)

W_{WCC} = Workload attributable to Within-Channel Conflicts (Within and between tasks)

W_{BCC} = Workload attributable to Between-Channel Conflicts (Between tasks only; within tasks may see improved performance "S-C-R")

Advanced Workload Coping Behaviors

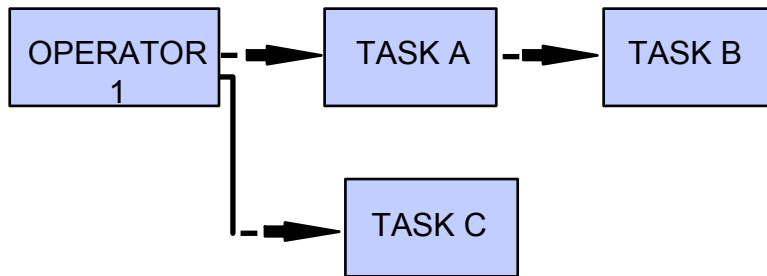
Interaction of Human Performance and Workload Estimation Algorithms



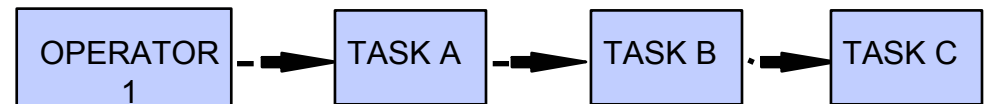
* Based on Hart (1989), Hart and Wickens (1990)

Workload Management Strategies Illustration

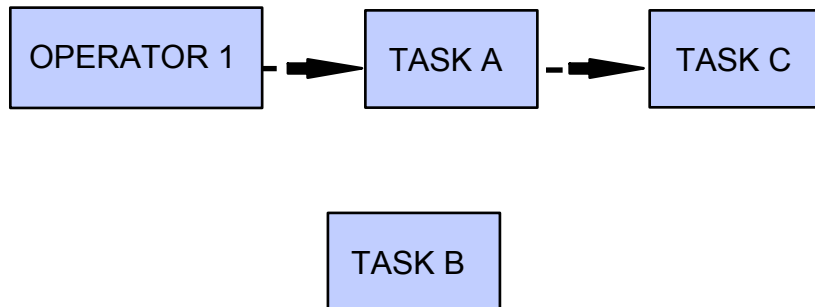
Strategy - Perform the Tasks Concurrently Despite Overload



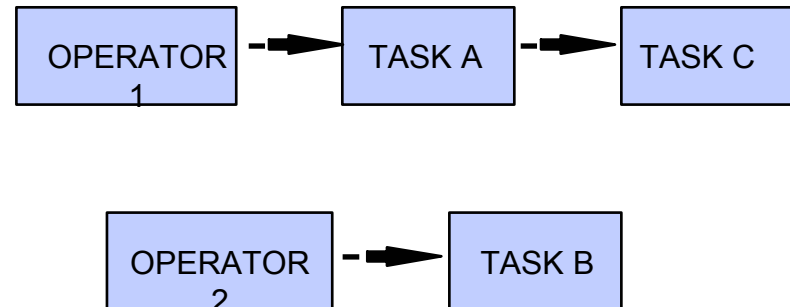
Strategy - Perform the Tasks in Series Rather than in Parallel



Strategy - Drop one of the Tasks

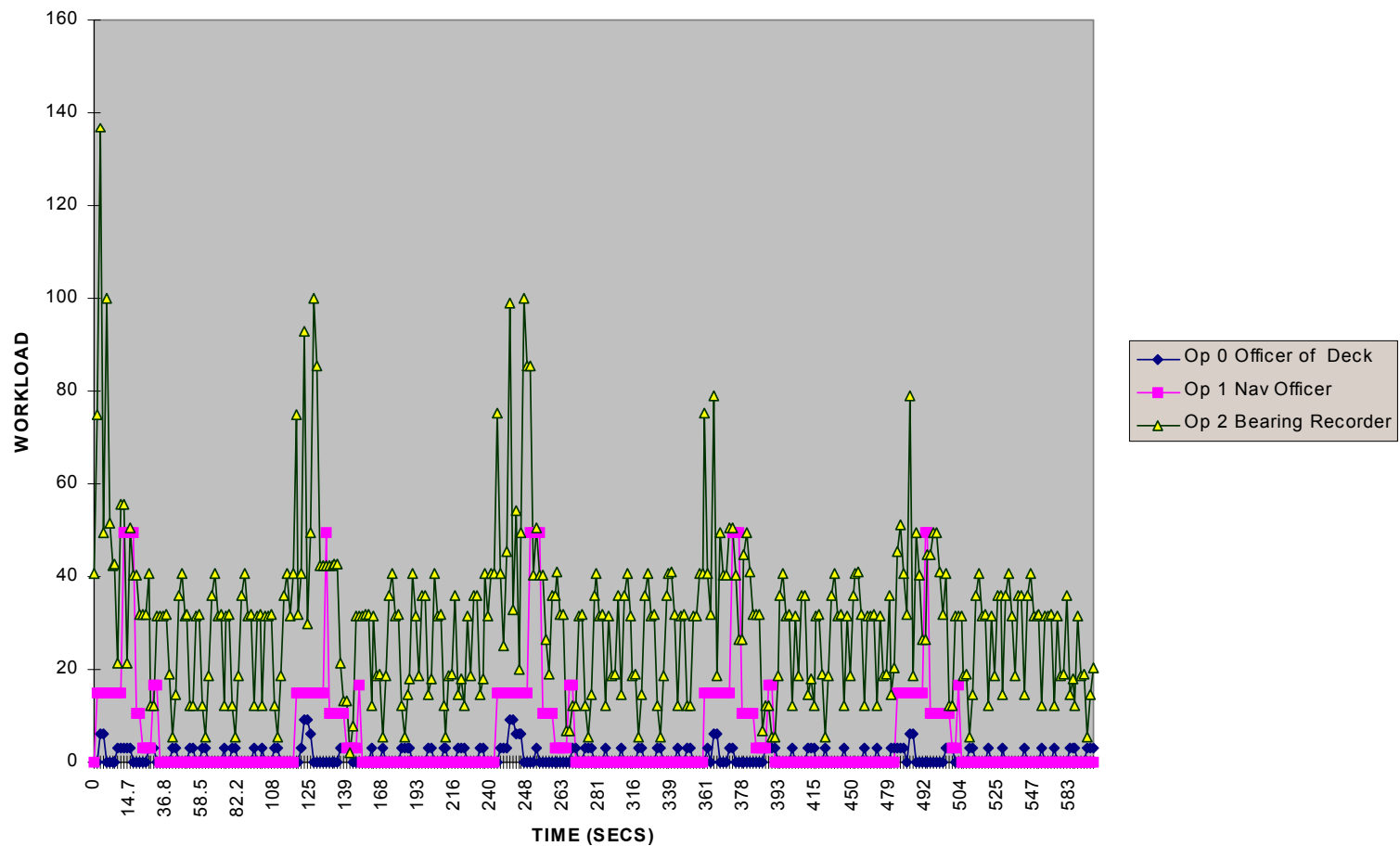


Strategy - Reallocate Tasks to Another Qualified Operator



Sample WinCrew Output

REDUCED, POOR AUTOMATION, GOOD ALLOCATION



Advanced Workload Method

- ◆ Describes effort needed to perform task
- ◆ To help examine impact of workload during mission
- ◆ Results are combined across channels into one score
- ◆ Results consider inter- & intra-channel conflict
- ◆ Does dynamically impact performance

Time, Accuracy, Crew Allocation, Sequence

Unique Outputs of Advanced Workload

- ◆ Critical Path
- ◆ Operator Activity
- ◆ Operator Workload
- ◆ Overload
- ◆ Channel Conflict
- ◆ Task Timeline
- ◆ CrewStation Workload
- ◆ User Snapshot

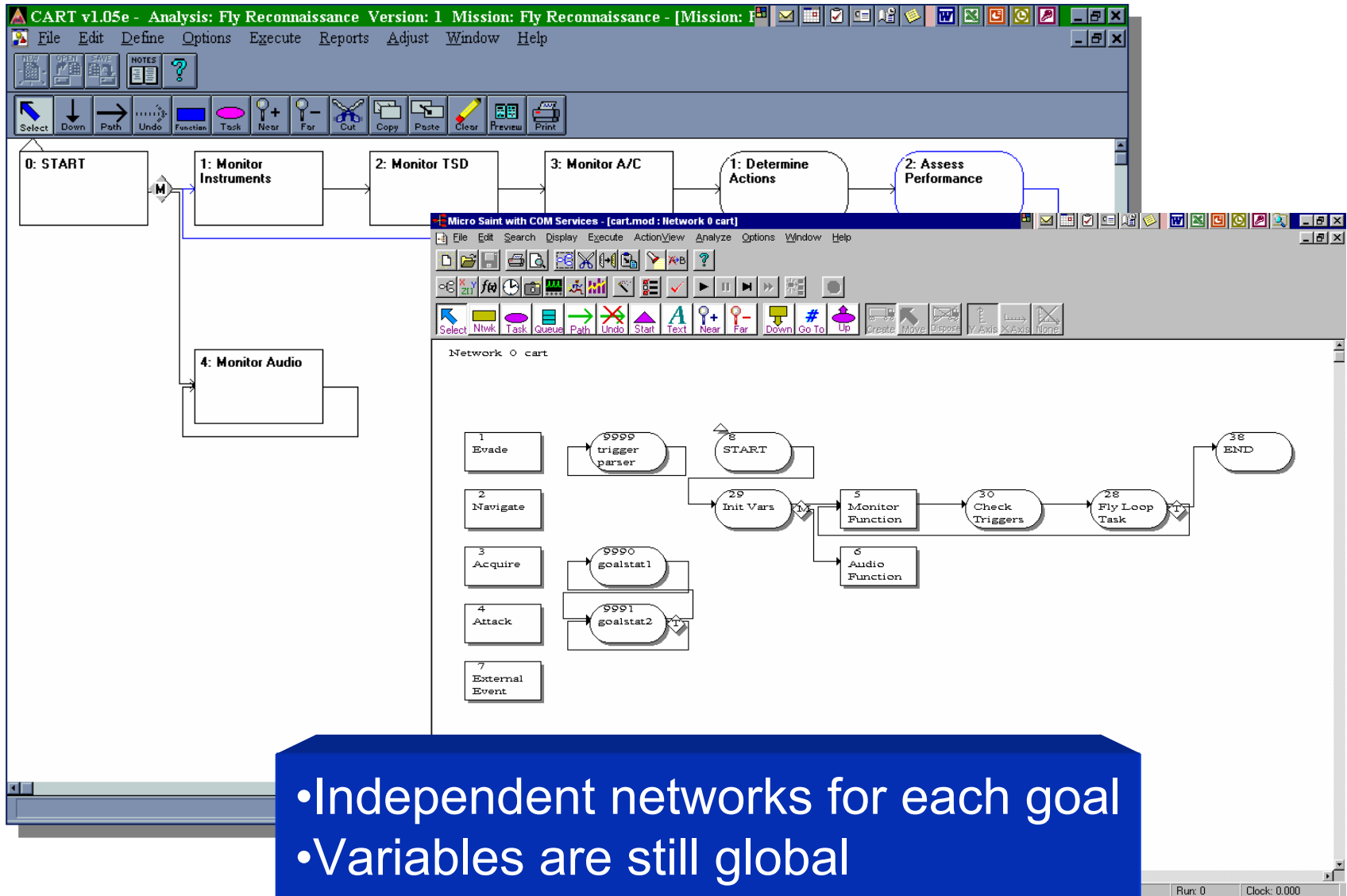


Goal Oriented Modeling

Goal Oriented Modeling

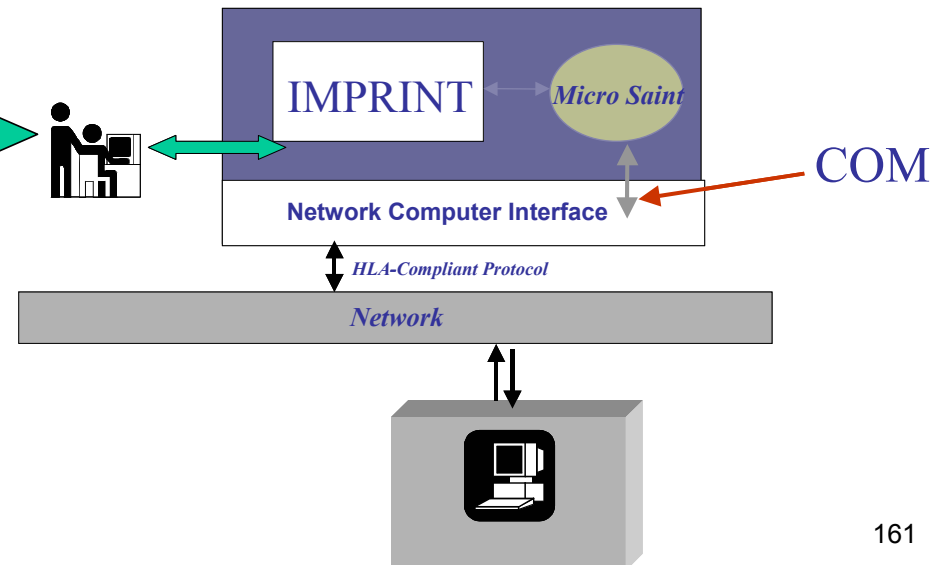
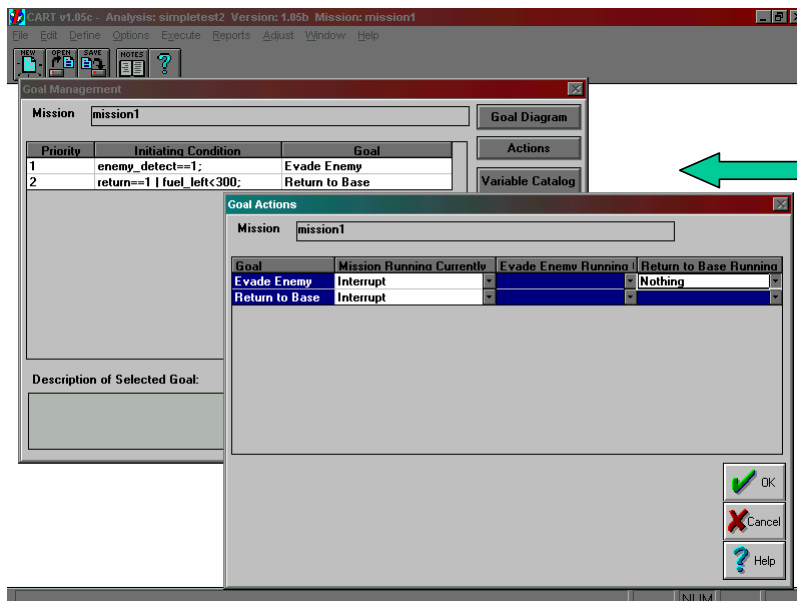
- ◆ Goal orientation
 - Option from VACP
 - Beginning & Ending Effects
 - Variable Catalog
 - Macros (User-Defined Functions)
 - Snapshots
- ◆ COM capabilities
 - Including HLA Middleware
- ◆ Access to tag

Task Network Model Development



- Independent networks for each goal
- Variables are still global

- ◆ Trigger identification
- ◆ Trigger communication
- ◆ Task interruption
- ◆ Task restart vs. task resume



Goal Management

Mission:

Priorit	Initiating Condition	Goal
1	threat_present==TRUE & mission_time_left < 14.5;	Evade
2	target_present==TRUE & evade_status == FALSE;	Attack

**Triggering conditions
(from internal and
external simulations)**

Description of Selected Goal:

Goal Diagram

Actions

Variable Catalog

Add Goal

Cut Goal

OK

Cancel

Help

Goal Actions

Mission

Goal	Mission Running Curr	Evade Running Curr	Attack Running Curr
Evade	<input type="text" value="Interrupt"/>	<input type="text" value=""/>	<input type="text" value="Abort"/>
Attack	<input type="text" value="Interrupt"/>	<input type="text" value=""/>	<input type="text" value=""/>

Action matrix – to define goal interactions



◆ When a trigger comes true:

- Look UP the matrix to see if a higher priority goal would suspend or halt it. If so, don't start it, but keep trying.

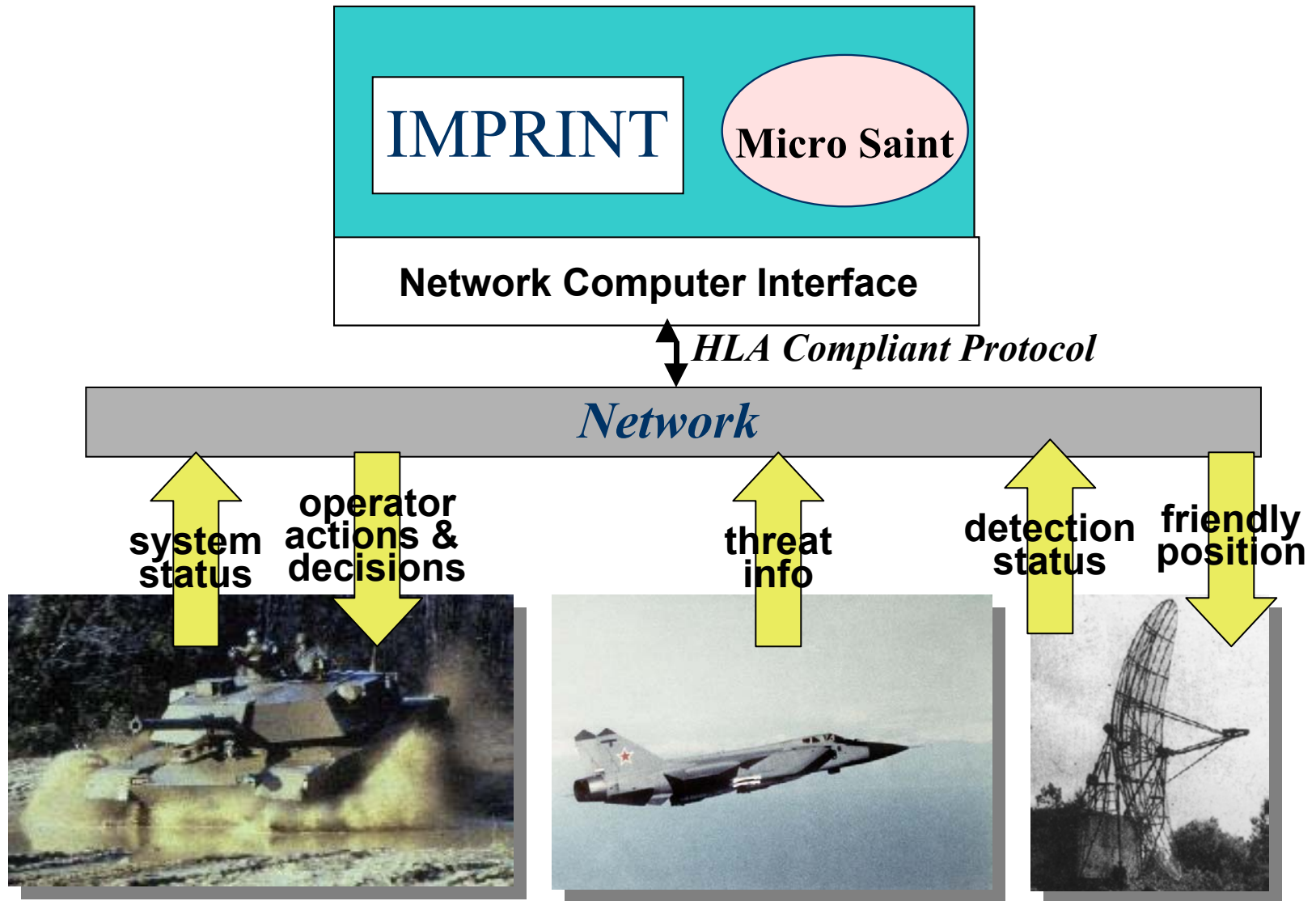
If not:

- Look DOWN the matrix and implement the actions for all lower priority goals

◆ When a goal ends normally, gets halted or gets suspended:

- Resume anything it suspended UNLESS a higher priority goal would halt it. If so, halt it. If a higher priority goal would suspend it, then suspend it.

System Architecture



- ◆ AF Validation Success Story
 - Wright Pat SIMAF Virtual Strike Warfare Environment
 - Time critical targeting (SCUD Hunt) mission
 - HPM vs. Eight pilots (F16 and A10)
 - Overall kills of ground targets in the time critical scenario was virtually the same for both the model and pilots (100% and 98%, respectively)
 - HPM accounted for 61 percent of the behavior of the pilots in the simulation environment
 - New tactic discovered: Coordinated use of synthetic aperture radar (SAR) and targeting infrared (TIR) imaging system



Why would you use Goal-Oriented?

- 1. When you want VACP workload and the ability to use effect modeling**
- 2. When you want to represent human behavior using goals**
- 3. When you need to talk to other simulations**

You can switch from VACP or Advanced to Goal oriented with caveats!

Wrap-Up Discussion

- ➡ Save ! Save! Save!
- ➡ Never too many DUMMIES...
- ➡ Naming Conventions



Getting the Software

Who

- ◆ Any government agency
- ◆ Private industry with government contract
- ◆ Foreign government (case-by-case)

How

- ◆ Send request via e-mail or letter
- ◆ If private industry include government contract number and organization

Non-Distribution Form

- ◆ Keep track of users
- ◆ Reminder not to distribute

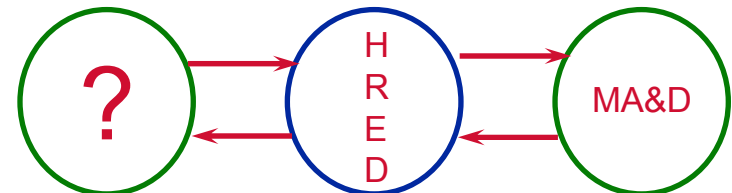
Software Distribution

ARL-HRED

- ◆ Ms. Celine Richer (cricher@arl.army.mil)
(410) 278-5883
- ◆ Ms. Diane Mitchell (diane@arl.army.mil)
(410) 278-5878
- ◆ Ms. Jody Wojciechowski (jqw@arl.army.mil)
(410) 278-8830
- ◆ Ms. Charneta Samms (csamms@arl.army.mil)
(410) 278-5877

Maintain Database

- ◆ User comments
- ◆ “Bugs”
- ◆ “Fixes”





Using the List Server

List of current IMPRINT users & interested parties

Send suggestions, comments, general information or questions regarding IMPRINT to

imprint@arl.army.mil



References

- ◆ Allender, L., Kelley, T. D., Salvi, L., Lockett, J., Headley, D. B., Promisel, D., Mitchell, D., Richer, C., and Feng, T. Verification, validation, and accreditation of a soldier-system modeling tool. Proceedings of the Human Factors and Ergonomics Society 39th Annual Meeting-1995, San Diego, pp. 1219-1223.
- ◆ Allender, L., Salvi, L., and Promisel, D. (June 1997). Evaluation of Human Performance under Diverse Conditions via Modeling Technology. Proceedings of Workshop on Emerging Technologies in Human Engineering Testing and Evaluation, NATO Research Study Group 24. Brussels, Belgium.
- ◆ Allender, L., Kelley, T., Archer, S., and Adkins, R., (1997). IMPRINT The Transition and Further Development of a Soldier-System Analysis Tool. MANPRINT Quarterly, Office of the Deputy Chief of Staff of Personnel, Vol. V, No. 1.
- ◆ Dahl, S., Allender, L., and Kelley, T., (1995) Transitioning Software to the Window Environment - Challenges and Innovations. Proceedings of the Human Factors and Ergonomics Society 39th Annual Meeting - 1995, San Diego, pp. 1224-1227.
- ◆ McMahon, R., Spencer, M., and Thornton, A. (1995). A quick response approach to assessing the operation performance of the XM93E1 NBCRS through the use of modeling and validation testing. Presented at the Military Operations Research Society Symposium.
- ◆ Micro Analysis & Design. Stressor Review Report: Enhanced Performance Degradation Factors and Upgrades for Improved Performance Research Integration Tool (IMPRINT) Version 5, Dynamics Research Corporation: 1-54.
- ◆ Mitchell, D. K. (2000). Mental workload and ARL workload modeling tools. (ARL-TN-161) Aberdeen Proving Ground, MD: Army Research Laboratory.
- ◆ Mitchell, D., Samms, C., Henthorn, T., Wojciechowski, J. (2003). Trade Study: A Two-Versus Three-Soldier Crew for the Mounted Combat System (MCS) and Other Future Combat System Platforms. (ARL-TR-3026) Aberdeen Proving Ground, MD: Army Research Laboratory.